A Step-by-Step Guide to the CIRA Internet Speed Test

PREPARING TO TEST

1. Have details of your internet service package on hand, and a recent bill with the monthly fees, for reference.

2. If possible, use a computer (laptop/desktop) to run tests, connected directly to the modem or router using an Ethernet cable. If Wi-Fi is your only option, stand next to modem/router when running a test to reduce interference from other devices and electronics.

3. Open your browser. Use a trusted browser, such as Google Chrome.

4. Tests are best performed without any other devices using the internet. Before starting, shutdown or disconnect other devices from your network if possible, or try and make sure no other applications are running on any devices.

RUNNING TESTS

5. Go to this **link, http://performance.cira.ca/bc**

6. Type in your postal code where indicated, choose your service provider from the **drop-down menu** and click 'START', which will take you to a map.

7. Using your mouse, click on the Pin and drag it to your home or office location on the map.

8. To the right of the map, provide information about your Internet package from the material and monthly service bill you are using for reference.

9. Click 'OK' at the bottom right.

10. **The Test will begin to run and the results will be displayed on the screen.**

If possible, run multiple tests at different times of the day and days of the week.

Frequently Asked Questions:

https://www.cira.ca/improving-canadas-internet/initiatives/internet-performance-test/how-internet-performance-test-2