



Get to Know your Fire Service Advisor

The Office of the Fire Commissioner (OFC) has placed Fire Service Advisors (FSAs) in some key locations throughout the province to assist and advise over 400 fire departments in British Columbia, on issues or concerns that may arise in your day to day operations.

The FSAs are available to provide expert advice, guidance and support best practices for your department. This may include assistance in fire investigations, inspection best practices, FIRES reporting assistance, advice regarding Minimum Training Standards (Playbook) declarations and programs, FireSmart information, and connecting you with support for fire prevention and public education activities.

Your FSA can provide direction for those departments wishing to participate in the provincial wildfire services group that may be required for Structural Protection in a provincial wildfire emergency.

The FSAs are also responsible for supporting and ensuring oversight of LAFC's and providing advice regarding administration of the Fire Services Act and the British Columbia Fire Code and enforcement of the two, if necessary, through provincial fire Orders.

Your Fire Service Advisor is an excellent source of support, so feel free to reach out to the person in your area (see below) during regular business hours for assistance in routine matters.

Should you need emergency assistance to address high-risk situations on weekends or in the evening, use the OFC / EMBC 24-hour Emergency Coordination Centre line at 1-800-663-3456. Some high-risk situations include:

- All suspicious or fatal fires, and/or assistance with any fire investigations;
- Orders to close a building;
- Situations that are considered an immediate threat to life under Section 25 of the *Fire Services Act*;
- Imminent threat of a major emergency, where once started, has the potential to result in a serious threat to public safety or environmental emergency in a community.

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