# Appendix C. Parent Survey Instrument



**City of North Vancouver Childcare Strategy** Parent Survey Regarding Childcare

To incentivize your participation, we will be awarding <u>one</u> \$100 Visa gift card to a randomly selected respondent. **Please enter your name and phone number at the end for a chance to win.** 

### **Purpose and Instructions**

The City of North Vancouver is updating the existing Childcare Policy and Plan (2009) and creating a Childcare Strategy. The Childcare Strategy will include a needs analysis, objectives for childcare in our community, and implementation strategies.

The purpose of this survey is to understand, from parents' and guardians' perspectives, the current and anticipated childcare service needs from residents of City of North Vancouver and those who anticipate needing childcare in City of North Vancouver. For this survey, childcare includes group daycare, in-home childcare, preschool and out-of-school care. The information you provide is critical in assisting the city in childcare planning and policy development.

If you recently completed a survey (from United Way and North Shore Municipalities) about out of school time, please also complete this survey. It asks complementary questions.

This survey is to be completed by <u>current or potential parents and guardians of children</u> that live or access childcare in the City of North Vancouver. This survey includes questions about personal and family demographic information, current and anticipated childcare needs, as well as current childcare experiences. This survey will take approximately 15 minutes. If you are not familiar with the subject of any of the questions, please skip the question and move on to the next one.

# Your responses will be summarized along with those of others; therefore, your personal anonymity will be maintained.

Participating in this survey is an entirely voluntary process and you may skip any questions you do not want to answer and end the process at any time.

#### Do you agree to take part in the survey?

- b. D No: Thank you for your time and close survey

### About You

| 1. | I am a parent or guardian of a child aged 0-12 years of age:                                       |    |
|----|--|----|
|    | Yes  | No |
|    | No, but I am planning on becoming a parent<br>or guardian in the next year of a child aged<br>0-12 |    |

| 2. | . The number of children aged 0-12 for whom I am a parent or guardian is: |           |
|----|---|-----------|
|    | 0   | 3         |
|    |   | 4         |
|    | 2   | 5 or more |

### 3. I plan to adopt, foster or have, more children aged 0-12 within the next 5 years:

|   | Yes    | No |
|---|--------|----|
| Ľ | Unsure |    |

| 4. Lam: |                                     |                   |
|---------|-------------------------------------|-------------------|
|         | Married                             | Single            |
|         | Living in a common-law relationship | Prefer not to say |
|         | Other:                              |                   |

| 5. | My current employment status is: |                   |
|----|----------------------------------|-------------------|
|    | Employed full-time               | Student           |
|    | Employed part-time               | Unemployed        |
|    | On maternity/paternity leave     | Other:            |
|    | Retired                          | Prefer not to say |
|    | Stay-at-home parent              |                   |

| 6. | 5. I have lived in City of North Vancouver for: |  |
|----|---|--|
|    | Less than 1 year                                | 6-10 years                               |
|    | 1-2 years                                       | 10+ years                                |
|    | 3-5 years                                       | I do not live in City of North Vancouver |

### 7. The first three (3) digits of my postal code are:

| 8. | . I work or attend school in, or close to, this City of North Vancouver neighbourhood: |                                     |
|----|--|-------------------------------------|
|    | Cedar Village  | Tempe                               |
|    | Central Lonsdale   | Westview                            |
|    | Grand Boulevard  |                                     |
|    | Lower Lonsdale   | Other - District of North Vancouver |
|    | Mahon  | Other - West Vancouver              |
|    | Marine-Hamilton  | Other - City of Vancouver           |
|    | Moodyville   | Other – None of the Above           |

### <u>Reference Map – City of North Vancouver</u>



### Your Family

| 9. | My total household income in 2016, before taxes,        | was:                                       |
|----|---|--|
|    | Under \$19,999  | \$80,000-\$119,999                         |
|    | <b>\$20,000-\$39,999</b>                                | <b>\$120,000-\$199,999</b>                 |
|    | \$40,000-\$59,999                                       | S200,000 or more                           |
|    | \$60,000-\$79,999                                       | Prefer not to say                          |
|    |   |  |
| 10 | . The main language my family speaks at home is:        |  |
|    | English   | Cantonese                                  |
|    | French  | Mandarin                                   |
|    | Farsi   | Tagalog                                    |
|    | 🗌 Punjabi   | Other:                                     |
|    | Korean  |  |
|    |   |  |
| 11 | . A family member, other than myself, is available ar   | nd provides regular care for my child:     |
|    | Yes   | No   |
|    |   |  |
| 12 | . If yes, the family member(s) that provides regular of | childcare is/are related to my child as a: |
|    | Other parent or guardian                                | Family friend                              |
|    | Grandparent   | Other:                                     |
|    | Older sibling   | Not Applicable, there is no one else       |
|    | Aunt or uncle   | who can care for my child                  |
|    |   |  |

### Your Needs for Childcare Services in the City of North Vancouver

| 13 | 13. My required childcare schedule is: (Check all that apply) |   |  |
|----|---|---|--|
|    | Full-day (during business hours)                              | ☐ Half-day (≤ 5 hours during business<br>hours)                     |  |
|    | Before school care  | ☐ Half-day (≤ 5 hours on evenings and/or weekends)                  |  |
|    | After school care   | Preschool Schedule (short morning or afternoon during school hours) |  |

| 14. I require childcare during these days: (Check all that apply) |              |                            |
|---|--------------|----------------------------|
|   | Mondays      | Fridays                    |
|   | Tuesdays     | Saturdays                  |
|   | 🗌 Wednesdays | Sundays                    |
|   | Thursdays    | I do not require childcare |

| 15 | 15. I require childcare during these hours: (Check all that apply) |                            |  |
|----|--|----------------------------|--|
|    | Early morning (7:00-9:00am)  | Evening (6:00-11:00pm)     |  |
|    | Morning (9:00-12:00pm)   | Other:                     |  |
|    | Afternoon (12:00-3:00pm)   | I do not require childcare |  |
|    | Late afternoon (3:00-6:00pm)                                       |                            |  |

16. The fee(s) my family currently pays for childcare is/are sustainable for my family:

Yes No

| 17. | 17. I believe there is an adequate supply of childcare services in the City of North Vancouver for my |    |  |  |
|-----|---|----|--|--|
|     | needs:  |    |  |  |
|     | Yes   | No |  |  |
|     | Unsure  |    |  |  |

| 18 | <ol> <li>I would prefer my childcare program to be located at, or near, a location that also offers: (Check<br/>all that apply)</li> </ol> |               |  |
|----|--|---------------|--|
|    | Family drop-in programs  | Outdoor parks |  |
|    | Infant development programs  | No preference |  |
|    | Library services   | Other:        |  |
|    | Recreational services  |               |  |

| 19. If given the choice, I would choose a childcare program close to: |               |  |
|---|---------------|--|
| My home My child's elementary school                                  |               |  |
| My place of employment  | No preference |  |
| My post-secondary school  | Other:        |  |

| 20. | 20. The primary reasons I seek, or would seek, childcare for my child is: (Check all that apply) |                              |  |  |
|-----|--|------------------------------|--|--|
|     | So I can work  | So I can attend appointments |  |  |
|     | So I can attend school   | I do not require childcare   |  |  |
|     | For my child's development   | Other:                       |  |  |
|     | For personal time  |                              |  |  |
|     |  |                              |  |  |

## Your Childcare Experiences

If you have never accessed childcare, please skip to **question 23**.

| 21. I most often travel to and from childcare services by:    |                                 |  |  |
|---|---------------------------------|--|--|
| Foot (walking)  | My own vehicle                  |  |  |
| Bicycle   | Carpool                         |  |  |
| Public transportation   | Other:                          |  |  |
| My childcare takes place inside my home                       |                                 |  |  |
|   |                                 |  |  |
|   |                                 |  |  |
| 22. I currently use childcare services in this municipality:  |                                 |  |  |
| City of North Vancouver                                       | City of Vancouver               |  |  |
| District of North Vancouver                                   | Other:                          |  |  |
| West Vancouver  |                                 |  |  |
|   |                                 |  |  |
|   |                                 |  |  |
| 23. I have used the following resources to help me find child | dcare services in City of North |  |  |
| Vancouver: (Check all that apply)                             |                                 |  |  |
| North Shore Childcare Resource and Referral (CCRR)            | Friends/word-of-mouth           |  |  |
| Elementary school staff                                       | Vancouver Coastal Health        |  |  |
| Community centre staff  | Prefer not to answer            |  |  |
| My employer   | I have not used any resources   |  |  |
| Internet search   | Other:                          |  |  |

### About Your Youngest Child

Please answer for your youngest or only child. If you do not currently have a child, please skip to the end of the survey and fill in **question 60**.

| 24. The age of this child (my youngest/only child) is:         |   |  |
|--|---|--|
| <ul> <li>0-18 months</li> <li>19 months – 2.5 years</li> </ul> | <ul> <li>2.5 – 5 years</li> <li>5 – 12 years</li> </ul> |  |

| 25. If school aged, my child attends this school in the City of North Vancouver: |                                  |  |
|--|----------------------------------|--|
| My child is not yet school aged  | Lions Gate Christian Academy     |  |
| Alcuin College   | Lynn Valley Elementary           |  |
| Blueridge Elementary   | Lynnmour Elementary              |  |
| Boundary Elementary  | Montroyal Elementary             |  |
| Braemar Elementary   | Norgate Community Elementary     |  |
| Brockton School  | North Star Montessori Elementary |  |
| Brooksbank Elementary  | School                           |  |
| Canyon Heights Elementary  | Queen Mary Community Elementary  |  |
| Capilano Elementary  | Queensbury Elementary            |  |
| Carisbrooke Elementary   | Ridgeway Elementary              |  |
| Cleveland Elementary   | Ross Road Elementary             |  |
| Cousteau French International School   | Saint Edmund's Elementary School |  |
| Cove Cliff Elementary  | Saint Pius X Elementary School   |  |
| Dorothy Lynas Elementary   | Seymour Heights Elementary       |  |
| Eastview Elementary  | Sherwood Park Elementary         |  |
| Highlands Elementary   | Upper Lynn Elementary            |  |
| Holy Trinity Elementary School   | Vancouver Waldorf School         |  |
| Kenneth Gordon Maplewood School  | Westview Elementary              |  |
| Larson Elementary  | Other:                           |  |

| 26. My child primarily attends this type of childcare program: |   |  |
|--|---|--|
| Group childcare (infant/toddler)                               | Hired babysitter/nanny  |  |
| Group childcare (2.5 years – school age)                       | Unpaid extended family member or                                  |  |
| Family childcare   | friend  |  |
| In-home multi age childcare                                    | Not using any childcare; an immediate<br>family member is at home |  |
| Preschool  | Other:  |  |
| School age out-of-school care                                  |   |  |

| 27. My child also accesses this secondary form of childcare: |                          |  |
|--|--------------------------|--|
| Group childcare  | (infant/toddler)         | Hired babysitter/nanny                       |
| Group childcare  | (2.5 years – school age) | Unpaid extended family member or             |
| Family childcare   |                          | friend                                       |
| 🗌 In-home multi a  | ge childcare             | I do not access another form of<br>childcare |
| Preschool  |                          | Other:                                       |
| School age out-o   | f-school care            |  |

*If your youngest child is currently accessing childcare outside the home, please answer* **questions 28-34**, *otherwise proceed to* **question 37**.

| 28 | 28. This child's childcare situation is: |                          |
|----|--|--------------------------|
|    | Paid                                     | A mix of unpaid and paid |
|    | Unpaid Unpaid                            | Not applicable           |

| 29 | 29. This child's childcare program is: |                |  |
|----|--|----------------|--|
|    | Licensed                               | Unsure         |  |
|    | Unlicensed                             | Not applicable |  |
|    | A mix of licensed and unlicensed       |                |  |

| 3 | 0. My child is currently enrolled in childcare: |               |
|---|---|---------------|
|   | 🗌 0 days/week                                   | 5 days/week   |
|   | 1-2 days/week                                   | 6-7 days/week |
|   | 3-4 days/week                                   |               |

| 31. My child attends childcare during these times: (Check all that apply) |                              |                        |  |
|---|------------------------------|------------------------|--|
|   | Early morning (7:00-9:00am)  | Evening (6:00-11:00pm) |  |
|   | Morning (9:00-12:00pm)       | Other:                 |  |
|   | Afternoon (12:00-3:00pm)     | Not applicable         |  |
|   | Late afternoon (3:00-6:00pm) |                        |  |

| 32. The average travel time to take my child to or from childcare is: |                         |                |  |
|---|-------------------------|----------------|--|
|   | 0-5 minutes 30+ minutes |                |  |
|   | 5-15 minutes            | Not applicable |  |
|   | 15-30 minutes           |                |  |
|   |                         |                |  |

| 33. After applying for childcare, securing a spot for my child took this long: |                                 |                |
|--|---------------------------------|----------------|
|  | □ 1 month or less □ 1 − 2 years |                |
|  | $\Box$ 1 – 6 months             | 2+ years       |
|  | 🗌 6 months – 1 year             | Not applicable |

| 34 | 34. I currently spend the following amount (\$CAN) on childcare for this child each month: |                 |  |
|----|--|-----------------|--|
|    | <b>\$0-\$200</b>   | \$1,201-\$1,500 |  |
|    | \$201-\$400  | \$1,500-\$2,000 |  |
|    | \$401-\$600  | \$2,000+        |  |
|    | <b>\$801-\$1,000</b>   | Unsure          |  |
|    | \$1,001-\$1200   | Not applicable  |  |

*If your youngest child is* <u>**not</u>** *currently accessing childcare outside the home, please answer questions 35-38*, otherwise proceed to *question 39*.</u>

| 35 | 35. I have not accessed childcare services outside of home for this child because: (Check all that apply)                   |   |  |
|----|---|---|--|
|    | I, or another member of my family looks<br>after this child   | There are no childcare options with the hours I need                                    |  |
|    | I cannot find space for my child at any childcare providers   | There are no childcare options close to my home or workplace                            |  |
|    | <ul> <li>Childcare is too expensive</li> <li>I am uncomfortable about putting my child<br/>in childcare programs</li> </ul> | <ul> <li>I cannot find information on childcare<br/>services</li> <li>Other:</li> </ul> |  |
|    | I have an alternative, in home, care provider<br>(e.g. nanny) that meets my needs   |   |  |

| 36 | 6. My child is currently on a waiting list for a childcare program: |    |
|----|---|----|
|    | Yes   | No |

| 37 | 37. My child has been on a waiting list for (months): |                                      |  |
|----|---|--------------------------------------|--|
|    | 1 month or less                                       | 1 – 2 years                          |  |
|    | $\Box$ 1 – 6 months                                   | 2+ years                             |  |
|    | 🗌 6 months – 1 year                                   | Not applicable, my child is not on a |  |
|    |   | waiting list                         |  |

| 38. My child is on a waiting list for the following childcare programs: (Check all that apply) |  |                                      |  |
|--|--|--------------------------------------|--|
|  | Group childcare (infant/toddler)           |                                      |  |
|  | Group childcare (2.5 years – school age)   | Other:                               |  |
|  | In-home multi age childcare                | Not applicable, my child is not on a |  |
|  | School age out-of-school care waiting list |                                      |  |

| 39 | 39. I believe my child requires additional support within a childcare setting due to a developmental |    |  |
|----|--|----|--|
|    | delay or disability:   |    |  |
|    | Yes  | No |  |
|    | Prefer not to say  |    |  |

lf yes,

| 40. | 10. I have experienced the following challenges to securing spots in a childcare facility: (Check all that apply) |  |  |
|-----|---|--|--|
|     | It is difficult to find childcare that is inclusive<br>of my child's extra support needs                          | It is difficult to find childcare that is accessible for my child's mobility needs |  |
|     | There is a requirement to pay additional fees for my child  | I have not experienced challenges Other:   |  |
|     | A childcare centre will not accept my child for an open spot  |  |  |
|     | A childcare centre has removed my child from their program  |  |  |

| 41. I use a Supported Child Development Consultant to help secure a suitable placement for my child: |  |
|--|--|
| Yes No   | I am on a waitlist for a Supported Child<br>Development Consultant |

### About Your Next Youngest Child

Please answer for your second/next youngest child. If you do not currently have a second child, please skip to the end of the survey and **question 60**.

| 42 | 42. The age of this child (my youngest/only child) is: |               |
|----|--|---------------|
|    | 0-18 months  | 2.5 – 5 years |
|    | 19 months – 2.5 years                                  | 5 – 12 years  |

| 43. If school aged, my child attends this school in the City of North Vancouver: |                                  |  |
|--|----------------------------------|--|
| My child is not currently school aged  | Lions Gate Christian Academy     |  |
| Alcuin College   | Lynn Valley Elementary           |  |
| Blueridge Elementary   | Lynnmour Elementary              |  |
| Boundary Elementary  | Montroyal Elementary             |  |
| Braemar Elementary   | Norgate Community Elementary     |  |
| Brockton School  | North Star Montessori Elementary |  |
| Brooksbank Elementary  | School                           |  |
| Canyon Heights Elementary  | Queen Mary Community Elementary  |  |
| Capilano Elementary  | Queensbury Elementary            |  |
| Carisbrooke Elementary   | Ridgeway Elementary              |  |
| Cleveland Elementary   | Ross Road Elementary             |  |
| Cousteau French International School   | Saint Edmund's Elementary School |  |
| Cove Cliff Elementary  | Saint Pius X Elementary School   |  |
| Dorothy Lynas Elementary   | Seymour Heights Elementary       |  |
| Eastview Elementary  | Sherwood Park Elementary         |  |
| Highlands Elementary   | Upper Lynn Elementary            |  |
| Holy Trinity Elementary School   | Vancouver Waldorf School         |  |
| Kenneth Gordon Maplewood School  | Westview Elementary              |  |
| Larson Elementary  | Other:                           |  |

| 44. My child primarily accesses this type of childcare program: |   |  |
|---|---|--|
| Group childcare (infant/toddler)                                | Hired babysitter/nanny  |  |
| Group childcare (2.5 years – school age)                        | Unpaid extended family member or                                  |  |
| Family childcare  | friend  |  |
| In-home multi age childcare                                     | Not using any childcare; an immediate<br>family member is at home |  |
| Preschool   | Other:  |  |
| School age out-of-school care                                   |   |  |

| 45. My child accesses this secondary form of childcare: |  |  |
|---|--|--|
| Group childcare (infant/toddler)                        | Hired babysitter/nanny                         |  |
| Group childcare (2.5 years – school age)                | Unpaid extended family member or               |  |
| Family childcare  | friend   |  |
| In-home multi age childcare                             | I am not accessing a secondary form of<br>care |  |
| Preschool   | Other:   |  |
| School age out-of-school care                           |  |  |

*If your youngest child is currently accessing childcare outside the home, please answer* **questions 46-52**, *otherwise proceed to* **question 53**.

| 46 | This child's childcare situation is: |                          |
|----|--------------------------------------|--------------------------|
|    | Paid                                 | A mix of unpaid and paid |
|    | Unpaid                               | Not applicable           |

| 47 | 47. This child's childcare program is: |                |  |
|----|--|----------------|--|
|    | Licensed                               | Unsure         |  |
|    | Unlicensed                             | Not applicable |  |
|    | A mix of licensed and unlicensed       |                |  |

| 48 | . My child is currently enrolled in childcare: |               |
|----|--|---------------|
|    | 🗌 0 days/week                                  | 5 days/week   |
|    | 1-2 days/week                                  | 6-7 days/week |
|    | 3-4 days/week                                  |               |

| 49. My child attends childcare during these times: (Check all that apply) |                        |  |
|---|------------------------|--|
| Early morning (7:00-9:00am)   | Evening (6:00-11:00pm) |  |
| Morning (9:00-12:00pm)  | Other:                 |  |
| Afternoon (12:00-3:00pm)  | Not applicable         |  |
| Late afternoon (3:00-6:00pm)  |                        |  |

| 50                      | 50. The average travel time to take my child to or from childcare is: |                |  |
|-------------------------|---|----------------|--|
| 0-5 minutes 30+ minutes |   | 30+ minutes    |  |
|                         | 5-15 minutes  | Not applicable |  |
|                         | 15-30 minutes   |                |  |
|                         |   |                |  |

| 51. After applying for childcare, securing a spot for my child took this long: |                             |                |
|--|-----------------------------|----------------|
|  | 1 month or less 1 – 2 years |                |
|  | □ 1 – 6 months              | 2+ years       |
|  | 🗌 6 months – 1 year         | Not applicable |

| 52 | 52. I currently spend the following amount (\$CAN) on childcare for this child each month: |                 |  |
|----|--|-----------------|--|
|    | \$0-\$200  | \$1,201-\$1,500 |  |
|    | \$201-\$400  | \$1,501-\$2,000 |  |
|    | \$401-\$600  | \$2,001+        |  |
|    | \$601-\$800  | Unsure          |  |
|    | \$801-\$1,000  | Not applicable  |  |
|    | \$1,001-\$1200   |                 |  |

*If your youngest child is* <u>**not</u>** *currently accessing childcare outside the home, please answer* **questions 53-***56, otherwise proceed to* **question 57**.</u>

| 53. | 53. I have not accessed childcare services outside of home for this child because: (Check all that apply) |  |  |
|-----|---|--|--|
|     | I, or another member of my family looks<br>after this child   | There are no childcare options with the hours I need         |  |
|     | I cannot find space for my child at any childcare providers   | There are no childcare options close to my home or workplace |  |
|     | Childcare is too expensive  | I cannot find information on childcare services              |  |
|     | I am uncomfortable about putting my child<br>in childcare programs  | Other:   |  |
|     | I have an alternative, in home, care provider<br>(e.g. nanny) that meets my needs                         |  |  |

| 54. | 54. My child is currently on a waiting list for a childcare program: |    |
|-----|--|----|
|     | Yes  | No |

| 55. | 55. My child has been on a waiting list for: |   |
|-----|--|---|
|     | 1 month or less                              | ☐ 1 – 2 years                                     |
|     | 1 – 6 months                                 | 2+ years  |
|     | 🗌 6 months – 1 year                          | Not applicable, my child is not on a waiting list |

| 56                               | 56. My child is on a waiting list for the following childcare programs: (Check all that apply) |                                      |  |  |  |  |
|----------------------------------|--|--------------------------------------|--|--|--|--|
| Group childcare (infant/toddler) |  |                                      |  |  |  |  |
|                                  | Group childcare (2.5 years – school age)   | Other:                               |  |  |  |  |
|                                  | 🗌 In-home multi age childcare  | Not applicable, my child is not on a |  |  |  |  |
|                                  | School age out-of-school care  | waiting list                         |  |  |  |  |

| 57 | 57. I believe my child requires additional support within a childcare setting due to a developmental |    |  |  |  |
|----|--|----|--|--|--|
|    | delay or disability:   |    |  |  |  |
|    | Yes  | No |  |  |  |
|    | Prefer not to say  |    |  |  |  |

### If yes,

| 58. | 8. I have experienced the following challenges to securing spots in a childcare facility: (Check all that apply) |   |  |  |  |  |  |
|-----|--|---|--|--|--|--|--|
|     | It is difficult to find childcare that is inclusive<br>of my child's extra support needs                         | It is difficult to find childcare that is<br>accessible for my child's mobility needs |  |  |  |  |  |
|     | There is a requirement to pay additional fees for my child   | I have not experienced challenges Other:  |  |  |  |  |  |
|     | A childcare centre will not accept my child for an open spot   |   |  |  |  |  |  |
|     | A childcare centre has removed my child from their program   |   |  |  |  |  |  |

| 59. I use a Supported Child Development Consultant to help secure a suitable placement for my child: |   |  |  |  |  |
|--|---|--|--|--|--|
| cillu.   |   |  |  |  |  |
| Yes<br>No  | I am on a waitlist for a Support Child Development Consultant |  |  |  |  |

### Thank you for taking the time to participate. Before you submit your responses

| 60. | If you would like to be considered for a chance to win a \$100 Visa gift card, please enter your |  |
|-----|--|--|
|     | name and phone number or e-mail:   |  |
|     |  |  |
|     |  |  |

### Please submit your completed survey to the front desk, or where directed, at the location you received this survey.

# Appendix D. Childcare Provider Survey Instrument



**City of North Vancouver Childcare Strategy** Parent Survey Regarding Childcare

To incentivize your participation, we will be awarding <u>one</u> \$100 Visa gift card to a randomly selected respondent. **Please enter your name and phone number at the end for a chance to win.** 

### **Purpose and Instructions**

The City of North Vancouver is updating the existing Childcare Policy and Plan (2009) and creating a Childcare Strategy. The Childcare Strategy will include a needs analysis, objectives for childcare in our community, and implementation strategies.

The purpose of this survey is to understand, from childcare providers' perspectives, the current and anticipated childcare service gaps and needs as well as vulnerabilities that children experience in our neighbourhoods.

This survey is to be completed by <u>managers, owners, and/or operators of childcare facilities</u> that are located in the City of North Vancouver. More than one manager, owner, and/or operator for each childcare facility may provide their own perspective by completing this survey and we encourage participants to forward this survey to other managers, owners, operators, of childcare facilities in the City of North Vancouver.

This survey includes questions about your childcare facility, program, staffing, and early childhood development support capacity. You will be asked to provide responses for each facility you manage, own, and/or operate.

This survey will take approximately 30 minutes. If you are not familiar with the subject of any of the questions, please skip the question and move on to the next one. Your responses will be summarized along with those of others; therefore, your personal anonymity will be maintained.

Participating in this survey is an entirely voluntary process and you may skip any questions you do not want to answer and end the process at any time.

#### 1. Do you agree to take part in the survey?



<sup>&</sup>lt;sup>15</sup> Skip Logic: End survey

### Facility #1 Information

*If you manage, own, and/or operate more than one childcare facility in the* <u>*City of North Vancouver,*</u> *please provide your responses related to just one facility.* 

#### 2. What type of building best describes where your childcare facility is located?

| a. | City-Owned Facility (other than a recreation centre)                       |  |  |  |  |
|----|--|--|--|--|--|
| b. | Commercial Building  |  |  |  |  |
| с. | Industrial Building  |  |  |  |  |
| d. | Recreation Centre  |  |  |  |  |
| e. | Residential Building (also used as a family home)                          |  |  |  |  |
| f. | Residential Building (not used as a family home)                           |  |  |  |  |
| g. | Religious Institutional Building (church, mosque, synagogue, temple, etc.) |  |  |  |  |
| h. | School Building  |  |  |  |  |
| i. | Other (please describe)  |  |  |  |  |
| Ad | Additional Comments  |  |  |  |  |

Childcare facilities may be operated within a building or space that is owned (e.g., home), rented or leased (e.g., building). A lease agreement differs from rental agreements in that a lease typically provides for short-term, month-to-month agreements and requires continued renewal by both the tenant and owner of the building or space. Rental agreements provides for longer periods of occupancy of the building or space.

#### 3. Do you own, rent, or lease your building or space located in North Vancouver?

| a. 🗆 Own  |  |  |  |
|---|--|--|--|
| b. 🗆 Rent   |  |  |  |
| c. D Lease (please indicate the lease term, in years, in box d below) |  |  |  |
| d. D Other (please describe)  |  |  |  |
| Additional Comments   |  |  |  |

### 4. How long have you been at the current location in North Vancouver?

| a. 🛛 Less Than 1 Year   |
|-------------------------|
| b. □ 1 – 2 Years        |
| c. □ 3 – 5 Years        |
| d. □ 5 – 7 Years        |
| e. 🛛 8 – 10 Years       |
| f. D More than 10 Years |
| Additional Comments     |

5. Please complete the following table with information about relocation, expansion, and renovation plans for your childcare facility in North Vancouver.

|    |   | Yes | No | Unsure | Other or Additional<br>Comments (please<br>describe) |
|----|---|-----|----|--------|--|
| a. | Do you see a need to relocate<br>your childcare program within<br>the next two years? |     |    |        |  |
| b. | Do you have any plans to expand your current facility?                                |     |    |        |  |
| с. | Do you have any plans to renovate your building or space?                             |     |    |        |  |

6. What challenges do you face concerning your childcare facility? (select all that apply)

| a. |       | Physical program space (e.g., Difficulty moving around, limited storage space, etc.)   |
|----|-------|--|
| b. |       | Physical location of the facility (e.g., Difficulty accessing parks, libraries, and other city spaces)   |
| c. |       | Design of program space (e.g., Dimensions of the interior affects learning, opportunities for privacy are limited, accessibility issues such as lacking ramps, handrails, wide doorways, etc.) |
| d. |       | Noise level (e.g., Excessive noise from traffic, transportation systems, machines, and people)   |
| e. |       | Temperature and ventilation  |
| f. |       | Accessibility for dropping off and picking up children   |
| g. |       | Parking availability   |
| h. |       | Other (please describe)  |
| Ad | ditio | onal Comments  |

7. Do you have any other comments you would like to share <u>about your facility</u> that would assist the City of North Vancouver in updating its Childcare Strategy?

# Programs Offered (Facility #1)

### 8. Which types of childcare programs are offered in your childcare facility? (select all that apply)

| a. 🛛 Group Care Under 30 Months         |
|---|
| b. 🛛 Group Care 30 Months to School Age |
| c. 🛛 Pre-School                         |
| d. 🛛 School Age Care                    |
| e. 🛛 Family Childcare                   |
| f. 🛛 In-Home Multi-Age Care             |
| g. 🛛 Multi-Age Care                     |
| h. 🛛 Occasional Care                    |
| i. 🛛 Registered License-Not-Required    |
| j. 🛛 Other (please describe)            |
| Additional Comments                     |

# Program Information (Facility #1)

## 9. What are the <u>days</u> of operation for your programs?

|    |                                    | Mon. | Tue. | Wed. | Thu. | Fri. | Sat. | Sun. |
|----|------------------------------------|------|------|------|------|------|------|------|
| a. | Group Care Under 30 Months         |      |      |      |      |      |      |      |
| b. | Group Care 30 Months to School Age |      |      |      |      |      |      |      |
| с. | Pre-School                         |      |      |      |      |      |      |      |
| d. | School Age Care                    |      |      |      |      |      |      |      |
| e. | Family Childcare                   |      |      |      |      |      |      |      |
| f. | In-Home Multi-Age Care             |      |      |      |      |      |      |      |
| g. | Multi-Age Care                     |      |      |      |      |      |      |      |
| h. | Occasional Care                    |      |      |      |      |      |      |      |
| i. | Registered License-Not-Required    |      |      |      |      |      |      |      |
| j. | Other (please describe)            |      |      |      |      |      |      |      |
| Ad | Additional Comments                |      |      |      |      |      |      |      |

### 10. What are the <u>opening times</u> of your programs each day?

|                                       | Mon. | Tue. | Wed. | Thu. | Fri. | Sat. | Sun. |
|---------------------------------------|------|------|------|------|------|------|------|
| a. Group Care Under 30 Months         |      |      |      |      |      |      |      |
| b. Group Care 30 Months to School Age |      |      |      |      |      |      |      |
| c. Pre-School                         |      |      |      |      |      |      |      |
| d. School Age Care                    |      |      |      |      |      |      |      |
| e. Family Childcare                   |      |      |      |      |      |      |      |
| f. In-Home Multi-Age Care             |      |      |      |      |      |      |      |
| g. Multi-Age Care                     |      |      |      |      |      |      |      |
| h. Occasional Care                    |      |      |      |      |      |      |      |
| i. Registered License-Not-Required    |      |      |      |      |      |      |      |
| j. Other (please describe)            |      |      |      |      |      |      |      |
| Additional Comments                   |      |      |      |      |      |      |      |

| 11. What are the closing times of your programs each | day? |
|--|------|
|--|------|

|                                       | Mon. | Tue. | Wed. | Thu. | Fri. | Sat. | Sun. |
|---------------------------------------|------|------|------|------|------|------|------|
| a. Group Care Under 30 Months         |      |      |      |      |      |      |      |
| b. Group Care 30 Months to School Age |      |      |      |      |      |      |      |
| c. Pre-School                         |      |      |      |      |      |      |      |
| d. School Age Care                    |      |      |      |      |      |      |      |
| e. Family Childcare                   |      |      |      |      |      |      |      |
| f. In-Home Multi-Age Care             |      |      |      |      |      |      |      |
| g. Multi-Age Care                     |      |      |      |      |      |      |      |
| h. Occasional Care                    |      |      |      |      |      |      |      |
| i. Registered License-Not-Required    |      |      |      |      |      |      |      |
| j. Other (please describe)            |      |      |      |      |      |      |      |
| Additional Comments                   |      |      |      |      |      |      |      |

### 12. Do you offer programming during any of the following periods of time? (select all that apply)

| a.                                      |  |  |  |
|---|--|--|--|
| b. 🗖 Summer Break                       |  |  |  |
| c. D Winter Break                       |  |  |  |
| d. During school year professional days |  |  |  |
| e. 🗆 None                               |  |  |  |
| f. D Other (please describe)            |  |  |  |
| Additional Comments                     |  |  |  |

## Childcare Populations (Facility #1)

# 13. Please select the child population groups that either receives <u>FULL-TIME</u>, PART-TIME, and/or <u>DROP-IN</u> or have been placed on a <u>WAITLIST</u> and will receive childcare services at some point.<sup>16</sup>

| a. | □ Children in families who are recent immigrants   |
|----|--|
| b. | Children who are Aboriginal  |
| c. | Children who live in lone parent families  |
| d. | Children who come from low-income households   |
| e. | □ Children who primarily speak a language other than English   |
| f. | Children with extra support needs  |
| g. | All other children not meeting any of the above descriptions or with backgrounds that<br>may<br>not have been disclosed to you |

**Additional Comments** 

٦

<sup>&</sup>lt;sup>16</sup> Selections made on Question 13 are carried over to Questions 14 through 18 and Questions 25 through 29.

Please answer the following questions by providing enrollment data of different child populations receiving childcare services in your facility. Children may be counted in more than one child population category.

#### 14. Please indicate the TOTAL ENROLLMENT of children from the following population groups.

| a. D Number of children in far   | milies who are recent immigrants                                      |
|--|---|
| b. 🛛 Number of children who  | are Aboriginal  |
| c. D Number of children who  | live in lone parent families  |
| d. 🛛 Number of children who  | come from low-income households                                       |
| e. 🛛 Number of children who  | primarily speak a language other than English                         |
| f. D Number of children with   | extra support needs   |
| g. 🛛 Number of children in mu  | ultiple categories listed above                                       |
| h. D Number of children <u>not n</u><br>may<br>not have been disclosed t | neeting any of the above descriptions or with backgrounds that to you |
| Additional Comments  |   |

### 15. Please indicate the number of children from the following population groups who are <u>ENROLLED</u> <u>FULL-TIME.</u>

- a. Dumber of children in families who are recent immigrants
- b. D Number of children who are Aboriginal
- c. Dumber of children who live in lone parent families
- d. D Number of children who come from low-income households
- e. D Number of children who primarily speak a language other than English
- f. D Number of children with extra support needs
- g. D Number of children in multiple categories listed above
- h. D Number of children not meeting any of the above descriptions or with backgrounds that may

not have been disclosed to you

Additional Comments

# 16. Please indicate the number of children from the following population groups who are <u>ENROLLED</u> <u>PART-TIME.</u>

- a. D Number of children in families who are recent immigrants
- b. D Number of children who are Aboriginal
- c. D Number of children who live in lone parent families
- d. D Number of children who come from low-income households
- e. D Number of children who primarily speak a language other than English
- f. D Number of children with extra support needs
- g. D Number of children in multiple categories listed above
- h. D Number of children not meeting any of the above descriptions or with backgrounds that may not have been disclosed to you

\_\_\_\_\_

Additional Comments

17. Please indicate the number of children from the following population groups who are provided <u>DROP-IN SPOTS</u> (the same child may be included in multiple categories).

| a. | Number of children in families who are recent immigrants   |  |  |  |
|----|--|--|--|--|
| b. | Number of children who are Aboriginal  |  |  |  |
| с. | Number of children who live in lone parent families  |  |  |  |
| d. | □ Number of children who come from low-income households   |  |  |  |
| e. | Number of children who primarily speak a language other than English   |  |  |  |
| f. | □ Number of children with extra support needs  |  |  |  |
| g. | □ Number of children in multiple categories listed above   |  |  |  |
| h. | Number of children not meeting any of the above descriptions or with backgrounds that<br>may<br>not have been disclosed to you |  |  |  |
| Ad | Additional Comments  |  |  |  |

- 18. Please indicate the number of children from the following population groups who are on a <u>WAITLIST</u> (the same child may be included in multiple categories).
  - a. □ Number of children in families who are recent immigrants
    b. □ Number of children who are Aboriginal
  - c. D Number of children who live in lone parent families
  - d. D Number of children who come from low-income households
  - e. D Number of children who primarily speak a language other than English
  - f. D Number of children with extra support needs
  - g. D Number of children in multiple categories listed above
  - h. D Number of children not meeting any of the above descriptions or with backgrounds that may not have been disclosed to you

Additional Comments

19. Do you have any other comments you would like to share about your <u>program(s)</u> and <u>child</u> <u>enrollment</u> that would assist the City in updating its Childcare Strategy?

# Childcare Staffing (Facility #1)

# 20. Please indicate which types of staff are employed at your childcare facility.<sup>17</sup>

| a.  | Supervisor/Manager                    |  |  |  |
|-----|---------------------------------------|--|--|--|
| b.  | Early Childhood Educator (ECE)        |  |  |  |
| c.  | ECE with Infant/Toddler Certification |  |  |  |
| d.  | ECE with Special Needs Certification  |  |  |  |
| e.  | ECE Assistant                         |  |  |  |
| f.  | Other                                 |  |  |  |
| Ade | Additional Comments                   |  |  |  |

### 21. Please indicate the number of <u>FULL-TIME</u> staff for each staff position at your facility.

| a. | Supervisor/Manager                    |  |  |  |
|----|---------------------------------------|--|--|--|
| b. | Early Childhood Educator (ECE)        |  |  |  |
| c. | ECE with Infant/Toddler Certification |  |  |  |
| d. | ECE with Special Needs Certification  |  |  |  |
| e. | ECE Assistant                         |  |  |  |
| f. | Other                                 |  |  |  |
| Ad | Additional Comments                   |  |  |  |

<sup>&</sup>lt;sup>17</sup> Selections made on Question 20 are carried over to Questions 21 through 22.

#### 22. Please indicate the number of <u>PART-TIME</u> staff for each staff position at your facility.

| a. | Supervisor/Manager                    |  |  |  |
|----|---------------------------------------|--|--|--|
| b. | Early Childhood Educator (ECE)        |  |  |  |
| с. | ECE with Infant/Toddler Certification |  |  |  |
| d. | ECE with Special Needs Certification  |  |  |  |
| e. | ECE Assistant                         |  |  |  |
| f. | Other                                 |  |  |  |
| Ad | Additional Comments                   |  |  |  |

#### 23. What challenges does your program face? (select all that apply)

| a. | □ Limited supply of applicants to fill positions   |  |  |  |  |
|----|--|--|--|--|--|
| b. | Limited supply of applicants with the right qualifications and experiences to fill positions |  |  |  |  |
| c. | □ High staff turnover  |  |  |  |  |
| d. | Other (please describe)  |  |  |  |  |
| Ad | Additional Comments (please describe)  |  |  |  |  |

24. Do you have any other comments you would like to share about <u>staffing</u> that would assist the City of North Vancouver in updating its Childcare Strategy?

## Children's Physical Health and Wellbeing (Facility #1)

We would like to ask about your program's capacity to address the <u>physical health and wellbeing</u> of different child population groups in your care.

25. Please rate your childcare program's capacity to contribute to the <u>physical health and wellbeing</u> of each child population group when they are in your care.

|    |  | Adequate<br>Capacity | Somewhat<br>Adequate<br>Capacity | Somewhat<br>Inadequat<br>e Capacity | Inadequate<br>Capacity | Not<br>Applicable<br>/ Not Sure |
|----|--|----------------------|----------------------------------|-------------------------------------|------------------------|---------------------------------|
| a. | Children in families<br>who are recent<br>immigrants   |                      |                                  |                                     |                        |                                 |
| b. | Children who are<br>Aboriginal   |                      |                                  |                                     |                        |                                 |
| с. | Children who live in lone parent families  |                      |                                  |                                     |                        |                                 |
| d. | Children who live in<br>low-income<br>households   |                      |                                  |                                     |                        |                                 |
| e. | Children who primarily<br>speak a language other<br>than English   |                      |                                  |                                     |                        |                                 |
| f. | Children with extra support needs  |                      |                                  |                                     |                        |                                 |
| g. | Children in two or<br>more categories listed<br>above  |                      |                                  |                                     |                        |                                 |
| h. | All other children <u>not</u><br><u>meeting any of the</u><br><u>above descriptions</u> or<br>with backgrounds that<br>may not have been<br>disclosed to you |                      |                                  |                                     |                        |                                 |
| Ad | Additional Comments  |                      |                                  |                                     |                        |                                 |

# Children's Language and Cognitive Development (Facility #1)

We would like to ask about your program's capacity to address the <u>language and cognitive development</u> of different child population groups in your care.

# 26. Please rate your childcare program's capacity to address the <u>language and cognitive development</u> of each child population group when they are in your care.

|    |  | Adequate<br>Capacity | Somewhat<br>Adequate<br>Capacity | Somewhat<br>Inadequat<br>e Capacity | Inadequate<br>Capacity | Not<br>Applicable<br>/ Not Sure |
|----|--|----------------------|----------------------------------|-------------------------------------|------------------------|---------------------------------|
| a. | Children in families<br>who are recent<br>immigrants   |                      |                                  |                                     |                        |                                 |
| b. | Children who are<br>Aboriginal   |                      |                                  |                                     |                        |                                 |
| с. | Children who live in lone parent families  |                      |                                  |                                     |                        |                                 |
| d. | Children who live in<br>low-income<br>households   |                      |                                  |                                     |                        |                                 |
| e. | Children who primarily<br>speak a language other<br>than English   |                      |                                  |                                     |                        |                                 |
| f. | Children with extra support needs  |                      |                                  |                                     |                        |                                 |
| g. | Children in two or<br>more categories listed<br>above  |                      |                                  |                                     |                        |                                 |
| h. | All other children <u>not</u><br><u>meeting any of the</u><br><u>above descriptions</u> or<br>with backgrounds that<br>may not have been<br>disclosed to you |                      |                                  |                                     |                        |                                 |
| Ad | Additional Comments  |                      |                                  |                                     |                        |                                 |

## Children's Social Competence (Facility #1)

We would like to ask about your program's capacity to address the <u>social competence</u> of different child population groups in your care.

27. Please rate your childcare program's capacity to address the <u>social competence</u> of each child population group when they are in your care.

|    |  | Adequate<br>Capacity | Somewhat<br>Adequate<br>Capacity | Somewhat<br>Inadequat<br>e Capacity | Inadequate<br>Capacity | Not<br>Applicable<br>/ Not Sure |
|----|--|----------------------|----------------------------------|-------------------------------------|------------------------|---------------------------------|
| a. | Children in families<br>who are recent<br>immigrants   |                      |                                  |                                     |                        |                                 |
| b. | Children who are<br>Aboriginal   |                      |                                  |                                     |                        |                                 |
| c. | Children who live in lone parent families  |                      |                                  |                                     |                        |                                 |
| d. | Children who live in<br>low-income<br>households   |                      |                                  |                                     |                        |                                 |
| e. | Children who primarily<br>speak a language other<br>than English   |                      |                                  |                                     |                        |                                 |
| f. | Children with extra support needs  |                      |                                  |                                     |                        |                                 |
| g. | Children in two or<br>more categories listed<br>above  |                      |                                  |                                     |                        |                                 |
| h. | All other children <u>not</u><br><u>meeting any of the</u><br><u>above descriptions</u> or<br>with backgrounds that<br>may not have been<br>disclosed to you |                      |                                  |                                     |                        |                                 |
| Ad | Additional Comments  |                      |                                  |                                     |                        |                                 |

# Children's Emotional Maturity (Facility #1)

We would like to ask about your program's capacity to address the <u>emotional maturity</u> of different child population groups in your care.

28. Please rate your childcare program's capacity to address the <u>emotional maturity</u> of each child population group when they are in your care.

|    |  | Adequate<br>Capacity | Somewhat<br>Adequate<br>Capacity | Somewhat<br>Inadequat<br>e Capacity | Inadequate<br>Capacity | Not<br>Applicable<br>/ Not Sure |
|----|--|----------------------|----------------------------------|-------------------------------------|------------------------|---------------------------------|
| a. | Children in families<br>who are recent<br>immigrants   |                      |                                  |                                     |                        |                                 |
| b. | Children who are<br>Aboriginal   |                      |                                  |                                     |                        |                                 |
| с. | Children who live in lone parent families  |                      |                                  |                                     |                        |                                 |
| d. | Children who live in<br>low-income<br>households   |                      |                                  |                                     |                        |                                 |
| e. | Children who primarily<br>speak a language other<br>than English   |                      |                                  |                                     |                        |                                 |
| f. | Children with extra support needs  |                      |                                  |                                     |                        |                                 |
| g. | Children in two or<br>more categories listed<br>above  |                      |                                  |                                     |                        |                                 |
| h. | All other children <u>not</u><br><u>meeting any of the</u><br><u>above descriptions</u> or<br>with backgrounds that<br>may not have been<br>disclosed to you |                      |                                  |                                     |                        |                                 |
| Ad | Additional Comments  |                      |                                  |                                     |                        |                                 |

# Children's Communication Skills/General Knowledge (Facility #1)

We would like to ask about your program's capacity to address the <u>communication skills and general</u> <u>knowledge</u> of different child population groups in your care.

29. Please rate your childcare program's capacity to address the <u>communication skills and general</u> <u>knowledge</u> of each child population group when they are in your care.

|    |  | Adequate<br>Capacity | Somewhat<br>Adequate<br>Capacity | Somewhat<br>Inadequat<br>e Capacity | Inadequate<br>Capacity | Not<br>Applicable<br>/ Not Sure |
|----|--|----------------------|----------------------------------|-------------------------------------|------------------------|---------------------------------|
| a. | Children in families<br>who are recent<br>immigrants   |                      |                                  |                                     |                        |                                 |
| b. | Children who are<br>Aboriginal   |                      |                                  |                                     |                        |                                 |
| с. | Children who live in lone parent families  |                      |                                  |                                     |                        |                                 |
| d. | Children who live in<br>low-income<br>households   |                      |                                  |                                     |                        |                                 |
| e. | Children who primarily<br>speak a language other<br>than English   |                      |                                  |                                     |                        |                                 |
| f. | Children with extra support needs  |                      |                                  |                                     |                        |                                 |
| g. | Children in two or<br>more categories listed<br>above  |                      |                                  |                                     |                        |                                 |
| h. | All other children <u>not</u><br><u>meeting any of the</u><br><u>above descriptions</u> or<br>with backgrounds that<br>may not have been<br>disclosed to you |                      |                                  |                                     |                        |                                 |
| Ad | Additional Comments  |                      |                                  |                                     |                        |                                 |

**30.** Do you have any other comments you would like to share about <u>ECD support and capacity</u> that would assist the City of North Vancouver in updating its Childcare Strategy?

### Additional Childcare Facility

31. Do you manage, own, and/or operate an additional childcare facility for which you \* can provide data?

| a. | Yes and I will provide the data by continuing with this survey <sup>18</sup> |
|----|--|
|----|--|

b. No<sup>19</sup>

c. Yes, but I am unable to provide the data at this time<sup>20</sup>

If you have additional childcare program and facility data you would like to provide, please provide an email below.

You may also forward additional program/facility data for evaluation purposes to Matthew Waugh at <u>mwaugh@sparc.bc.ca</u>.

All data is kept confidential and would be used for this evaluation only. If you have any questions, please contact Matthew at the email provided.

<sup>&</sup>lt;sup>18</sup> <u>Skip Logic:</u> respondents are taken to Question 32 and repeat the survey (Questions 32 – 60).

<sup>&</sup>lt;sup>19</sup> Skip Logic: Survey Ends

<sup>&</sup>lt;sup>20</sup> Skip Logic: Survey Ends