Emergency Health Services: Collaboration Agreements in Rural Communities

Presented by:

- Derek Rains, A/Executive Director, Ministry of Health
- Nancy Kotani, Chief Transformation Officer, BCEHS
- Neil Lilley, Senior Provincial Executive Director, BCEHS



Ministry of

Health









• To provide updates on engagement planning

• To let you know about our upcoming discussion framework and how you can give us feedback on it

To get feedback on what's important to you moving forward





UBCM Engagement - September



• Summary of feedback from participants:

Improved collaboration and communication between emergency services is required

- Medium and high-acuity calls are a main concern
- > There needs to be a focus on rural municipalities

> Support for municipal and regional district participation





Updates since UBCM



- BCEHS is developing a discussion framework to guide the conversation around developing a new collaboration agreement.
- This will include:
 - Collaboration principles for BCEHS, municipalities and FR services.
 - Responsibilities and expectations of the parties.
 - Oversight and involvement by the local governing authority.
 - Operational response plan for each First Responder service.
 - Address outstanding questions through consultation.





Clinical Response Model – Rural Impacts



Ministry of Health

 Notification to medical emergencies is guided by the Clinical Response Model

 BCEHS is establishing a Rural First Responders Working Group that will address notification practices in rural, remote, and isolated communities





Consultation Planning



- Consultation plan is being developed by the MOH
- Proposed Collaboration Agreement Framework to be sent out and receive feedback on
- Feedback on this framework can be sent to <u>Provincial.Services.Engagement@gov.bc.ca</u>







UBCM feedback indicated that there needs to be more of a focus on engaging with rural communities

• What are some specific considerations for first responder services in rural, remote or isolated communities?







UBCM feedback indicated that medium and high-acuity calls cause the most concern amongst municipalities

• What does improvement in this area look like to you?









- We want to hear from you! Please send us feedback to: <u>Provincial.Services.Engagement@gov.bc.ca</u>
- Your feedback will aid in the development of updated collaboration agreements that are mutually agreeable.





Questions for us







