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Accent Refrigeration Systems Ltd.
#206, 1097 Langford Parkway
Victoria, BC     V9B 0A5
Phone: 250-478-8885
Fax: 250-478-8827
Website: http://www.accent-refrigeration.com
Email: info@accent-refrigeration.com

Accent Refrigeration Systems based in Victoria, is a world leader in the design, manufacturing, installation and servicing of high efficient refrigeration installations for the ice rink industry.

Accent Refrigeration Systems was founded by Art Sutherland, President and Greg Hillman in 1980. Upon launching Accent Refrigeration Systems, the mandate has been to develop the most efficient and reliable refrigeration systems in the world. Each year, Accent Refrigeration Systems sets the bar higher with new innovations and developments that improve the operation of recreational ice facilities throughout North America and around the globe.

Accent Refrigeration Systems has completed projects on six continents for private, public, university, professional and three Olympic Games. Our custom crafted refrigeration systems have been rated as the most efficient in the world.

Our goal is to produce Perfect Ice, every time, all the time.

PRIMARY CONTACTS

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Mark Stitt, P.E.      mark@accent-refrigeration.com
Teresa Sutherland, Office Administrator  teresa@accent-refrigeration.com
Chris Nelson, Business Development Manager chris@accent-refrigeration.com
Alexander Holburn’s multidisciplinary Local Government team has the knowledge and resources to advise on the most complex issues that may arise in this diverse field. Our team comprises lawyers practicing across a wide range of legal practice areas, each of whom has developed niche expertise in local government and municipal matters.

Our clients range from smaller communities without in-house support, to bigger municipal clients handling large-scale issues who require the depth of resources and expertise that our full-service capability brings.

With significant industry experience and a sizeable client base spread throughout British Columbia, we routinely advise on complex and time-sensitive matters, consistently delivering our clients’ desired results. Our areas of expertise include:

- Construction + Tendering;
- Contracts;
- Defamation;
- Defence of all manner of negligence claims;
- Environment;
- Expropriation;
- Freedom of Information;
- Harassment + Human Rights
- Information + Privacy
- Insurance coverage;
- Jurisdiction + Governance;
- Labour + Employment;
- Policing;
- Public Private Partnerships;
- Real Estate + Leasing.

For further information, contact Jeremy Poole at jpoole@ahbl.ca or 604.484.1722.

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Phone: 604-688-4442
Fax: 604-682-4026
Website: http://www.aon.ca
Email: farzad.ershad@aon.ca

About Aon Public Sector
We are a global team of risk management and human capital consulting professionals serving our local provincial governmental, quasi-governmental, civil, social and educational clients. We use cutting-edge, creative and forward-thinking techniques to respond to risk related needs and to address the unique challenges of rapidly developing social and economic conditions today, and for tomorrow.

Aon Hewitt designs, implements, communicates and administers a wide range of capital, retirement, investment management, health care, compensation and talent management strategies.

Public Sector Risk Management
Shrinking budgets and staff, new regulations and increased demands for services are forcing today’s risk executives to do more with less. In addition, climate change, technology advancement and population growth continue to stress the existing infrastructure and change both the levels and types of risk present.

Risk Thought Leadership for Governmental, Quasi-governmental, Civil, Social and Educational Organizations
To address these challenges, Aon turns to its Public Sector Practice, a team of professionals serving our governmental, quasi-governmental and other public sector clients.

Nationally, Aon’s public sector practice has a network of over 100 colleagues who serve in account management, brokerage, sales, claims, risk control, actuarial and additional areas. Moreover, our national group is part of a global network of public sector practices that include Canada, the United Kingdom, Australia, France, Italy, Spain and Belgium.

Aon professionals in these countries share information and insight, enabling our clients to remain informed of public sector trends & issues from a global to a local perspective.

Capabilities and Client Services
We have detailed knowledge of specialty coverage for exposures that include:

- Crime
- Cyber risk
- Historical Property
- Environmental
- Firefighters and EMTs
- Law enforcement
- Public officials
- Special events
- Educators
- Fiduciary responsibility
- Retirement
- Investment Management
- Healthcare
- Compensation & talent management

Our products and services include:
- Property and Casualty
- Public Official Management Liability
- Construction
- Environmental Impairment Liability
- Earthquake Modeling
- Actuarial and analytics
- eSolutions software and services
- Risk control and claims consulting
- Total cost of risk analysis techniques
- Employee benefits

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george.wang@aonhewitt.com
Aplin & Martin Consultants Ltd., in business since 1968, is an integrated, interdisciplinary firm of civil engineers, urban planners and land surveyors with experience throughout British Columbia and Alberta. We offer effective, professional consulting services in-house and manage a wide variety of municipal infrastructure and land development projects from initiation to completion for both the public and private sectors.

We have extensive knowledge and experience in providing land development and capital works consulting services for all types and sizes of projects including residential, commercial, industrial and institutional. Our services include urban planning and site design, topographic and legal survey, conceptual and detailed civil engineering, infrastructure systems analysis and design, feasibility studies, cost estimates, as well as construction management.

In addition to providing service throughout the Lower Mainland we also have offices in Abbotsford, Kelowna and in Calgary, Alberta.

Please visit us at our website at www.aplinmartin.com.

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Phone: 604-585-2788
Fax: 604-585-2790
Website: http://www.asttbc.org
Email: techinfo@asttbc.org

CONTACTS

John E. Leech, AScT, CAE - Executive Director
Charles Joyner, AScT - Registrar

DESCRIPTION OF FIRM


ASTTBC’s provides professional recognition for technologists, technicians and technical specialists in the applied science technologies related to architecture/building, biomedical engineering, bioscience, electronics, engineering, environmental, forest engineering, geomatics and information.

To serve the public by regulating and supporting Technology Professionals’ commitment to a safe, healthy, and sustainable society and environment.

SPECIALITIES
• Professional designations: Applied Science Technologist (AScT), Certified Technician (CTech)
• Special Certifications: Building Design, Construction Safety, Fire Inspection, House & Property Inspection, Public Works Inspection, Site Improvements Surveys, Steel Detailing and Onsite Wastewater
• Professional Liability Insurance
• Newsletter & publications on careers, professional development, technology
• Accreditation of technology programs
• Top in Technology Awards
• Technology Round Tables to promote awareness for technology career education
• Tech Green
• Internationally Trained Professional (ITP) recognition program

AREA OF SERVICE

10,000+ members in British Columbia
APPLICATION TECHNOLOGISTS & TECHNICIANS OF BRITISH COLUMBIA - PROPERTY INSPECTOR
10767-148th Street
Surrey, BC V3R 0S4

Phone: 604-584-2447
Fax: 604-585-2790
Website: http://www.bcipi.net
Email: info@bcipi.net

CONTACT

Peter Link, CTech, CPI, CRA, Senior Staff Liaison

DESCRIPTION OF FIRM

As of March 31, 2009 the BC Government requires all house inspectors to be licensed. BCIPI members are qualified to be licensed by Consumer Protection BC (CPBC).

BCIPI members are registered by the Applied Science Technologists and Technicians of BC (ASTTBC), a self-governing professional association of 9,500+ technologists, technicians and technical specialists. ASTTBC is one of the three organizations or programs recognized by the CPBC for licensing of house inspectors.

BCIPI members have the highest standards in BC for professional registration and licensing. BCIPI members are professionally accountable to ASTTBC and as of March 31, 2009 to the licensing requirements of the CPBC.

SPECIALTIES

Certified Property Inspectors (CPI), Certified House Inspectors (CHI) and Provisional Certified House Inspectors (CHI(P)) are trained professionals who have met the required level of education and experience necessary for certification.

The CPI/CHI/CHI(P) designation is granted under the Applied Science Technologists and Technicians Act and Regulations.

AREAS OF SERVICE

BCIPI has 179+ members in BC.

Please visit www.bcipi.net and click on ‘Hire an Inspector’ to locate an inspector in your area.
ASSOCIATION OF BRITISH COLUMBIA LAND SURVEYORS
#301-2400 Bevan Avenue
Sidney, BC      V8L 1W1

Phone: 250-655-7222
Fax: 250-655-7223
Website: http://www.abcls.ca
Email: office@abcls.ca

CONTACTS
R.Chad Rintoul - Chief Administrative Officer
Chuck Salmon, BCLS - Secretary-Registrar

DESCRIPTION

The Association of British Columbia Land Surveyors is established under provincial statute and is the self-governing licensing body which administers admission into the profession and regulates the conduct of its members. Practicing members of the Association are British Columbia land surveyors, identified by the initials “BCLS”.

British Columbia Land Surveyors are charged with the responsibility of carrying out all cadastral surveys within the Province of British Columbia, which include surveys of land, water and airspace, rights of way, condominiums, leases and mining claims. Under the Land Surveyors Act, only a BC land surveyor may establish or re-establish property boundaries or corners and only a BC land surveyor may provide an opinion as to the location of an improvement or feature relative to a parcel boundary or corner.

Additionally, BC land surveyors perform topographic surveys, control and engineering surveys, mortgage or form certificates, site planning and subdivision design, and can be the prime consultant or a team member in the implementation of a Geographic Information System (GIS). BC land surveyors also act as expert witnesses in matters of litigation if survey determinations are in question.

Members of the Association of BC Land Surveyors have subscribed to a code of ethics and are under oath to ensure a complete and high standard of client protection. Further information and a complete list of members may be obtained from our website at www.abcls.ca.
We Value BC

BC Assessment is a provincial Crown corporation, governed by a Board of Directors, with a mandate to create uniform property assessments which can be relied upon to build sustainable communities in British Columbia.

BC Assessment annually determines the correct classification, actual value and tax exemption status for nearly 2 million properties across the province worth a combined total of over $1 trillion. The assessment rolls provide a fair and equitable base from which local governments and the provincial government raise more than $6.2 billion annually in property taxes to support local services.

BC Assessment’s unique products and services are used by both the public and private sectors. The corporation operates 16 offices in 10 regions.

For more information, go to: www.bcassessment.ca or follow us on Twitter, Facebook, YouTube and LinkedIn.

Primary Contacts

Business and Customer Services
Toll free: 1 866 valueBC (825-8322)
As one of the leading accounting and advisory firms in Canada, our firm has been providing audit and consulting services to BC municipalities for almost 90 years. We understand the challenges, opportunities and complexities of administering local governments in the province in our current environment.

We offer assistance to local governments with financial statement audits, comprehensive value-for-money audits, computer software selection and implementation, forensic auditing and investigative services, as well as financial impact modelling and analysis.

BDO recognizes the factors impacting public sector growth and can help you navigate the many challenges you face.

Our team of dedicated professionals can help you address:
• Fiscal accountability
• Infrastructure deficit
• Declining funding and increased costs
• Transparency and efficiency through financial reporting systems
• Talent management
• Declining technological infrastructure

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Assurance | Accounting | Tax | Advisory

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Cranbrook | Invermere | Kamloops | Kelowna | Langley | Nakusp | Penticton | Prince George | Revelstoke | Salmon Arm | Squamish | Vancouver | Vernon | Whistler
BUILDING DESIGNERS INSTITUTE OF BRITISH COLUMBIA
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Website: http://www.bdibc.bc.ca
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CONTACT

John E. Leech, AScT, CAE, Executive Director

DESCRIPTION OF FIRM

BDIBC is an institute established by the Applied Science Technologists and Technicians of BC (ASTTBC) as provided for in the ASTT Act and Regulations.

The Building Designers Institute of British Columbia (BDIBC) represents professional Building Designers practising in BC. Members are registered under Provincial Statute with the Applied Science Technologists and Technicians of BC (ASTTBC), a self governing professional association.

BDIBC Members are recognized by the Applied Science Technologist (AScT) or Certified Technician (CTech), and one of two designations:

• RBD - Registered Building Designer
• CRD - Certified Residential Designer

Our mandate is to deliver uncompromising professionalism and service in the design and construction of buildings.

SPECIALTIES

BDIBC Members have expertise in a broad spectrum of building types including:

• Residential - Single or Multi-family
• Commercial - Offices and Retail Spaces
• Industrial/Light Manufacturing.


BDIBC Members work in conjunction with other professionals where required by Provincial Statute.

AREAS OF SERVICE

Currently 70+ BDIBC members are practising throughout British Columbia.
A local government is a unique type of organization with a range of legal requirements unmatched by other organizations. Bull Housser’s Local Government lawyers have knowledge in every area of law affecting local governments and provide valuable, responsive and accurate advice in this unusual, often complex, and continually evolving area of the law.

**PRIMARY CONTACTS**

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BURGESS CAWLEY SULLIVAN & ASSOCIATES - REAL ESTATE APPRAISERS

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Email: Jmclaughlin@bcappraisers.com

Burgess, Cawley, Sullivan & Associates provide professional real estate appraisal and consulting services relating to all types of commercial, industrial, multi-family residential and special purpose properties in British Columbia.

The company has been involved in the real estate industry for more than 25 years, is a member of the Urban Development Institute – Pacific Region, and the partners hold professional designations in the Appraisal Institute of Canada (AACI), The Real Estate Institute of British Columbia [RI(BC)], and the Arbitration and Mediation Institute of Canada (C.Arb).

Our services include:

- Valuations
- Expropriations
- Rental Studies
- Arbitrations
- Land Use Studies & Development Bonusing Analyses
- Economic Analysis & Forward Planning Studies
- Real Estate Asset Management
- Valuations for Acquisition or Disposition
- Development Analyses & Negotiation Services

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Lui Carvello, MCIP, worked in planning departments in England, Ontario and B.C., and for development consultants, during and following a Waterloo planning undergrad. He returned to university for an Osgoode Hall Law degree and combined that with a Masters in Environmental Studies. For several years, Lui worked at Canada’s largest law firm advising developers and major corporations, and then over 6 years with a municipal law firm advising local governments and non-profit organizations across the province. Carvello Law Corporation was established in 2010 to focus on planning, development and environmental law matters, primarily for local government. Immediate success and loyalty from previous clients and many new ones resulted in larger downtown office space and expanding the practice to include an experienced litigator. But personal service, with practical advice, creative options and value remains most important.

Legal advice and drafting is focused on the full gamut of planning, development and environmental law issues, legislation, bylaws, policies, agreements and negotiations. This ranges from reviewing and redrafting OCPs, Zoning Bylaws and Subdivision & Development Control Bylaws (and a variety of other bylaws) on the policy side of local government work, to time-sensitive comprehensive rezonings, development agreements and covenants, and associated negotiations on the development approvals side. Added considerations arise from subdivisions, contaminated sites, development permits, non-conforming uses and siting, heritage, DCCs, parkland, riparian area, amenity bonusing, servicing, housing agreements, parking, flood plain, design, tax exemptions, landscaping, constitutional, jurisdictional and multiple other issues, all which he seeks to simplify for clients through knowledge, passion and a commitment to excellence in client service.

Lui has presented to local government officials and others through the LGMA Clerks & Corporate Officer’s Forum and School for Statutory Approving Officer, BC Land Summit, PIBC Conferences, Continuing Legal Education, UDI, Uvic and client seminars. A variety of half and full-day workshops are available on demand, including on S.219 Covenants, Development Permits and Heritage Conservations Areas, OCPs, Board of Variance and Advisory Planning Commissions and more.

Lui Carvello, MCIP
Lawyer and Planner
Co-Chair, CBA Municipal Law Section (BC Branch)
Cascadia Energy Ltd. is a BC leader in natural gas supply dedicated to helping our customers save money on their natural gas and creating effective gas management strategies.

Our diverse client base includes many of BC’s largest local governments, school districts and health authorities who’ve entrusted us to ensure their natural gas requirements are reliably met every day at the best available price.

Second to pricing, proper gas management requires a proper gas management strategy. This is where Cascadia Energy excels. Our team uses powerful industry knowledge earned over a combined 50 years to create customized approaches to help our over 200 clients get the most out of their annual natural gas budgets. We consult on a variety of strategic pricing options aimed at sheltering our clients from risk and capitalizing on periods of low volatility in the gas marketplace.

Call to arrange a confidential analysis of your organization’s natural gas needs. 250-704-4443. www.cascadiaenergy.ca

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Catherine Berris Associates Inc. (CBA) is an award-winning consulting firm providing planning and landscape architecture services on a wide variety of project types. Our high-level GIS services enable sophisticated analyses, 3D visualizations (still and moving), and crisp presentations.

Our planning work involves preparation of official community plans, development planning, and environmental planning. We involve the public extensively, using engaging consultation and conflict resolution techniques to build consensus and support for plans. Our plans are clear and concise, with thoughtful graphics.

Our landscape architecture work focuses primarily on public space, and we adhere to clear social and environmental values. We work extensively in parks and recreation master planning and design, and we have special expertise in restoration and enhancement of environmental resources.

Specialities

- Environmental, land use, coastal planning
- Parks, recreation, and cultural master planning
- Public engagement with audience response system
- Landscape architecture design
- Rainwater management planning and design
CitySpaces Consulting Ltd.
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Building lasting, livable communities. CitySpaces is a leading provider of consulting services in Western Canada, specializing in community planning and design, development consulting, research and evaluation, and public engagement. Anchored by 18 professional planners, and enriched by staff with specialized experience, we collaborate with our clients to solve problems, communicate ideas, and reach successful outcomes.

Specializations. Development Consulting for societies, educational and health institutions, from concept to construction; Policy research, analysis and evaluation with a focus on affordable and special needs housing; public realm design, with a focus on waterfronts, marinas and ports.

We have offices in Vancouver, Victoria and Calgary.

Contact us:
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• www.cityspaces.ca
• facebook@cityspaces.ca
• twitter@cityspaces.ca, or
• linkedin@cityspaces.ca
Columbia Power Corporation (Columbia Power) is a Crown corporation wholly owned and controlled by the Province of British Columbia which develops and operates hydro power projects in the Columbia Basin.

Columbia Power, in partnership with Columbia Basin Trust, owns the Arrow Lakes Generating Station, Brilliant Dam, Expansion and Terminal Station (and the associated transmission lines), and with the addition of a new partner - Fortis Inc. - the Waneta Expansion Project currently under construction. In the future, Columbia Power may undertake other generation, transmission or distribution projects in the Columbia Basin.

The purchase of the Brilliant Dam in 1996 was the first investment by Columbia Power. Construction of the first major project, the Arrow Lakes Generating Station, commenced in 1999. The Waneta Expansion Project is scheduled for completion in 2015.

Columbia Power's vision is to be a respected, continually improving company that maximizes shareholder value by developing and operating power projects in a socially and environmentally responsive manner, while achieving the development objectives of the Province and the Columbia Basin.

PRIMARY CONTACTS

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Commissionaires BC’s enforcement professionals manage a full range of bylaw services, from parking enforcement to animal control and more, as well as non-core policing functions like photo radar and detention services.

Having Commissionaires BC handle these services frees up your municipal employees and allows you to use your budget more effectively by not taking on more staff. What’s more, your bylaw enforcement can become a revenue generating centre for your municipality.

Commissionaires BC is active in more than a hundred communities across the province and ready to help in yours.

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CONTACT

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DESCRIPTION OF FIRM

The Applied Science Technologies and Technicians of BC (ASTTBC) certifies Construction Safety Officers (CSO) and Trades Safety Coordinators (TSC) who have been trained by recognized training agencies which currently includes the BC Institute of Technology (BCIT), Care Institute of Safety and Health Inc., and ER Plus Risk Management Group Inc.

These providers offer professional training and information resources for construction workers, construction management and people in similar industries.

SPECIALTIES

Our mutual goal is to eliminate the human and financial toll accidents place on the construction industry and our society.

The recognized training agencies train to the industry standards required to qualify as CSO’s or TSC’s for certification by ASTTBC.

These qualifications are an excellent pre-requisite for people seeking employment as site safety people in the role of “competent person”.

AREAS OF SERVICE

There are 230+ Construction Safety Officers and Trades Safety Coordinators registered in British Columbia.
Corix Group of Companies
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Corix helps communities build and manage infrastructure for water, wastewater and sustainable energy. Our services range from providing products for water and wastewater distribution systems to turnkey multi-utility systems management. CORIX also provides field measurement services for electric, gas and water utilities. With over 70 years of experience, CORIX brings unmatched expertise and stability to our partners and clients, and provides cost effective, long-term utility infrastructure solutions.

Primary Contacts
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Eric van Roon, VP & COO Corix Utilities
Jack Touhey, VP Public & Government Affairs
The essence of our work is to help organizations make effective strategic and resource allocation decisions during periods of change and to support effective community consultation processes. We take pride in having maintained a reputation for high quality services since 1973 and in having many repeat clients who know they can rely on Cornerstone's skills and expertise.

Cornerstone also publishes a regular recap of all the news and events on First Nations, land claims issues and Aboriginal communities throughout British Columbia. Subscribers to The BC Media Monitor - First Nations Edition have access to a new edition every two weeks.

**OUR SPECIALTIES**

**Strategic Planning**
- Feasibility Studies/ Business Plans
- Facility Programs
- Development Plans
- Strategic Planning: First Nations

**Consultation and Communications**
- Public Consultation
- Regulatory Process Consultation
- First Nations Consultation and Accommodation
- Meeting and Conference Facilitation

Please visit our website at www.cornerplan.com for more information.

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Eli Mina, M.Sc., P.R.P., is a Vancouver based meeting mentor, professional Chair, and Board effectiveness consultant. Eli holds the designation of a Registered Parliamentarian and completed a 210 hour dispute resolution program at B.C.’s Justice Institute.

Since 1984, Eli has advised his clients on chairing contentious meetings, building better decision making teams, preventing and dealing with disputes and dysfunctions, demystifying and humanizing the rules of order, and minute taking standards. Eli’s clients come from municipal government, school boards, first nations, businesses, credit unions, regulatory bodies, and the non-profit sector.

Eli Mina’s book “101 Boardroom problems and how to solve them”, as well as his four other books and his e-training programs “Making Meetings Work” and “Minute Taking Standards and Related Issues” are available for purchase at www.elimina.com/books/e-products.php.


Training programs include (see website for details):
“101 Boardroom Problems & How to Solve Them”
“Meetings, Rules & Effective Decision Making”
“Robert’s Rules of Order - Demystified”
“Making Meetings Work Better”
“Minute Taking Standards & Related Issues”
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Email:  cplacktis@fairtax.ca

Fairtax offers a wealth of experience in the BC civic sector. We have performed successful tax recoveries for over 100 municipalities in the province of BC to date. Fairtax specializes in professional, thoughtful and thorough commodity tax services pertaining to all aspects of clients’ operations. Our reviews apply all of the latest changes in legislation and offer the potential for generating large recoveries through the creation and application of unique recovery issues.

Fairtax reviews are performed in a manner that minimizes client staff time, often with offsite data downloads. We quantify any and all refund opportunities and provide full documentary support for all amounts identified. In addition to the potential financial benefits, Fairtax also provides you with improved systems and processes in your day-to-day operations.

At Fairtax we believe we have the experience, the personnel and the commitment to both enhance your operational efficiency and improve your bottom line.

PRIMARY CONTACT

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Farris, Vaughan, Wills & Murphy LLP is a leading Canadian law firm with a 100-year history of providing quality and effective legal services. With 92 lawyers practicing nationally and internationally from our offices in Vancouver, Kelowna, and Victoria, British Columbia, Farris has been ranked by Lexpert, the most respected legal publication in Canada, as a leading corporate and litigation firm in Vancouver for many years.

Our lawyers serve a diverse client base that includes government, municipalities, and some of the largest public institutions and private corporations in B.C., providing innovative solutions and unparalleled knowledge and expertise to our clients. For over one hundred years, Farris has made substantial contributions to the Province’s judiciary, and we have been at the forefront of legal developments within the Province in the areas of commerce and government.

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CONTACT

Brian Stegavig, Manager, Fire Protection Registrations

DESCRIPTION OF FIRM

ASTTBC offers special certification to technicians offering services in a variety of fields including fire protection equipment inspection and testing. The City of Vancouver, District of North Vancouver, City of North Vancouver, City of Chilliwack, District of Sechelt, City of Richmond, District of Squamish, City of Courtenay, City of Abbotsford, City of Surrey, City of Coquitlam, City of Pitt Meadows, Resort Municipality of Whistler, Municipality of Bowen Island, City of Nanaimo, City of Port Moody, Town of Creston, and District of Hudson Hope have a bylaw requiring work to be completed by an ASTTBC Registered Fire Protection Technician (RFPT).

Our goal is to ensure that technicians who inspect, test and maintain fire protection systems have the required knowledge and training to provide accurate inspection and testing as required by code and to protect the public health and safety.

Our purpose is to:
* Improve standards of practice with regard to fire safety inspection, testing and maintenance
* Protect safety and health of the public
* Provide professional certification program to identify qualified practitioners
* Develop educational standards and career opportunities for technicians

SPECIALTIES

Within Fire Protection Inspection and Testing there are specific areas in which services are offered:

* Fire Alarm Systems
* Emergency Power & Lighting Systems
* Generator Systems
* Water-Based Fire Protection Systems
* Fire Alarm Verification
* Special Fire Suppression Systems
* Fire Extinguishers
* Smoke Control Systems
* Commercial Kitchen Exhaust Cleaning
* Fire Pumps

AREA OF SERVICE

790+ Fire Protection Technicians are registered with ASTTBC.
At FortisBC, we deliver the energy our customers need safely and reliably, at the lowest reasonable cost

We deliver approximately 21 per cent of the total energy consumed in British Columbia, which is the most energy delivered by any utility in the province. Whether delivering electricity, natural gas, propane or thermal energy solutions, our 2,200 employees make it happen every day serving approximately 1.1 million customers in 135 communities. We provide energy solutions to every customer.

FortisBC owns and operates approximately 47,000 kilometres of natural gas transmission and distribution pipelines and approximately 7,000 kilometres of transmission and distribution power lines. We also own and operate two liquefied natural gas storage facilities and four hydroelectric generating plants, all of which are regulated to serve our customers.

FortisBC Inc., FortisBC Energy Inc., FortisBC Energy (Vancouver Island) Inc. and FortisBC (Whistler) Inc. do business as FortisBC. We are indirectly, wholly owned by our parent company Fortis Inc., the largest investor owned distribution utility in Canada. Through its subsidiaries, Fortis Inc. serves more than two million natural gas and electricity customers.

In 2004, Fortis Inc. acquired all the distribution, transmission and generation assets of the West Kootenay Power and Light Company and renamed it FortisBC Inc. In 2007, Fortis Inc. purchased Terasen Inc., which included the Terasen Gas group of companies, from Houston-based Kinder Morgan Inc.

In July 2010, Terasen Inc. and FortisBC Inc. started sharing the same leadership team. Then, on March 1, 2011, the Terasen group of companies began operating under the FortisBC brand name. Today, the natural gas and electricity businesses continue to operate as before, as separate legal entities, while sharing the name FortisBC.

PRIMARY CONTACTS

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UBCM PROFESSIONALS’ DIRECTORY
Established in 1885, Fulton & Company LLP is the oldest continuing law firm in British Columbia. We have a long history of providing quality legal services to local, regional and national clients.

Fulton & Company LLP has one of the largest and most experienced local government law departments in British Columbia. Our firm is comprised of 28 lawyers. Our lawyers are supported by approximately 70 additional staff, including a chartered accountant, paralegals, legal secretaries, clerks, information technology specialists and accounting staff.

Fulton & Company LLP is the preferred legal counsel for a number of local governments throughout British Columbia in the following areas:

- Litigation
- Local Government contracts
- Planning
- Statute interpretation
- By-law drafting
- By-law enforcement
- Risk management

**PRIMARY CONTACT**

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CONTACTS
George B. Cuff, FCMC - President

DESCRIPTION OF FIRM
George B. Cuff & Associates Ltd. provides a broad range of advisory and training services to a largely public sector clientele. The firm specializes in providing advice to Councils and senior management in the areas of governance, role clarity, and effective organizations. One of Canada’s longest established consulting firms specializing in giving advice to municipalities and regional districts, George B. Cuff & Associates Ltd. has a reputation for candour and getting results.

SPECIALTIES
• Governance Advice
• Municipal Restructuring
• General Consulting Services
• Legislative and Administrative Reviews
• Training and Development Sessions
• Policy and Procedure Development
• Strategic Planning
• Council Workshops

AREA OF SERVICE
Based in western Canada; service to each province and territory. See terms of reference for governance and corporate reviews on our website: www.georgecuff.com
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Grant Thornton LLP is a leader in providing audit, consulting and business advisory services to BC municipalities and is Canada’s fifth largest accounting and business advisory firm. We provide a wide array of value-added services to our many local government clients across Canada.

Grant Thornton offers a unique set of accounting, audit, tax, consulting and business advisory services including:

- Financial statement audits
- Operational reviews, performance measurement and operational improvement
- PPP consulting, project management, financial modeling and infrastructure financing consulting
- Business risk services, forensic investigations, anonymous “whistle-blower” services, and enterprise risk management consulting
- Commodity and other tax services

We understand the structure of public and private sector organizations, the challenges they face, and the need for the delivery of efficient, cost-effective solutions.

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Habitat Systems Inc.

Habitat Systems is your distributor of park, playground and landscape equipment in British Columbia. We have worked with hundreds of municipal contacts across Western Canada on their park projects. Our services include complimentary site assessments, custom designs, in-house installations and a full parts department.

Visit www.habitat-systems.com to see our wide range of outdoor products.

Contact us toll free at 1(866) HABITAT (422-4828) or by email at info@habitat-systems.com to be connected to the office nearest you.

Playground Equipment | Outdoor Fitness | Surfacing | Site Furniture | Sports & Rec | Skateparks | Waterparks
We regularly provide strategic legal advice and services on municipal issues through serving municipalities and municipal leaders in the following areas:

**Defamation and media law:** Representing elected and municipal officials in matters alleging defamation in print, email, internet and social media.

**Environmental regulation and dispute resolution:** Providing advice in matters involving real estate, brownfield development, contaminated sites, regulatory compliance and dispute resolution.

**Banking and insolvency disputes:** Assisting municipalities with disputes involving banking, collections, insolvency and matters related to bankruptcy including lease defaults, foreclosures and property issues.

**Employment law:** Advising employers regarding disputes, terminations, employee policies and related matters.

**PRIMARY CONTACTS**

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Hemmera is a boutique environmental consulting firm that is recognized for its strong client focus, diverse expertise, and technical excellence. We act as a trusted partner to our clients, providing solutions that safeguard the environment and the community, while advancing economic opportunities. The strength of our team has made us the firm of choice for some of the largest environmental projects in Western and Northern Canada. From just two people in 1994, we are now at 170 plus and continue to grow, with office locations in Vancouver, Burnaby, Victoria, Calgary and Whitehorse. www.hemmera.com

Our teams can support a wide range of municipal initiatives, including:

• Applied Ecology and Ecosystem Management
• Environmental Engineering
• Environmental Impact Assessments
• Environmental Industrial Audits
• Environmental Monitoring & Permitting
• First Nations and Stakeholder Consultation
• Fisheries and Aquatic Management Services
• Geomorphology & Geohazards Services
• Human Health and Ecological Risk Assessment
• Hydrogeologic Investigations & Assessments
• Land Use and Community Planning
• Marine and Coastal Planning Services
• Occupational Health and Air Quality Monitoring/Assessment
• Policy Formulation and Analysis
• Remediation Design and Management
• Renewable Engineering & Auditing
• Site Assessment
• Socio Economic Analysis
• Sustainability and Climate Change Planning
• Toxicology and Genomics

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HR Group is a partnership of highly experienced management consultants who specialize in organizational effectiveness and human resources management in both the private and public sectors. We are well aware of the challenges that municipalities face and well experienced in municipal organizational reviews and the issues surrounding shared municipal services and alternative means of service delivery.

We provide our clients with:

- first hand experience and knowledge of best practices
- honest advice; we call a spade a spade
- simple, practical and “doable” solutions that reflect your workplace and are not “off the shelf”
- immediate availability through toll free help lines

SPECIALTIES

Our practice includes organizational reviews and development, human resources management, staff / board development and strategic planning including shared services. We publish a quarterly newsletter. Some articles we have published are “Organizational Reviews: A Positive and Productive Approach”, Municipal World, April 1997 and “Shared Services are Inevitable”, Municipal World, October 2000.
**Ipsos Reid**  
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**DESCRIPTION OF FIRM**

Ipsos Reid is Canada’s market intelligence leader, and the country’s leading provider of advertising, customer loyalty, marketing, media, and public affairs research. With operations in eight cities across Canada, Ipsos Reid employs more than 600 research professionals and support staff, and offers a full line of custom, syndicated, omnibus, panel, and online research products and services.

**MUNICIPAL EXPERTISE**

As Canada’s leader in municipal affairs research, we offer a full line of research solutions to help you better understand the issues at the heart of your community. Our team of experienced researchers can provide you with a scientific form of public consultation that ensures you hear from the entire public rather than just the vocal minority. We collect the information needed to make evidence based decisions, and bring greater depth and analysis to your decision making process. Over the past year alone, we’ve worked with more than 50 different municipalities, providing insight and perspective into public policy issues, financial planning, program development and evaluation, land use and community planning, quality of life assessments and citizen satisfaction surveys. As part of our analysis, we also offer normative comparisons that show how your results compare to those of other Canadian municipalities, providing context and benchmarks against which to evaluate your results.

**PRIMARY CONTACT**

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James R Craven and Associates LTD.

ABOUT THE COMPANY

James R Craven and Associates have been operating since Jim retired from his position of Executive Director of the Municipal Finance Authority of British Columbia on December 31, 2001 where he worked for 17 years. James R. Craven and Associates operate from a home office in the heart of East Sooke.

Equipped with a do it yourself aesthetic and down to earth philosophy, this team had performed 175 job searches by 2013, for high level positions in all forms of municipal government throughout BC since Jims ‘retirement’.

In addition to performing job searches, Jim and Suzanne are busy with many ongoing projects in the diverse field of Local Governmental affairs. Whether it is facilitating the creation of the First Nations Finance Authority, recruiting for the Northern Trust and Columbia Basin Trust, conducting salary studies for municipal and regional exempt staffs, councils and boards or finding good management for First Nations Bands, Jim and Suzanne and their revolving team of experts handle the matter at hand armed with decades of Local Government experience and connections and working relationships with scores of elected and appointed members of Local Government.
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Website: http://www.johnson-elligott.ca
Email: rick@johnson-elligott.ca

CONTACT NAMES / TITLES

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Rick Elligott, Partner
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DESCRIPTION

Johnson & Elligott is an experience-based company that brings together the local government expertise of a former Mayor and a senior manager with a background in finance, planning and administration. Both share a well-rounded working knowledge of local communities and the challenges faced by Councils, police, school and regional boards, and staff, on a daily basis.

We understand and communicate in the language of local government. Our focus is helping elected and appointed officials and staff in communities and regional districts plan for the future, solve problems, and work more effectively and productively.

In addition, we partner with other professionals to provide a broad range of services to local government.

SPECIALTIES

- **Strategic planning**... to create goals and objectives; identify issues and opportunities; establish priorities; outline alternatives and analyze the impacts; and generate workable solutions and implementation strategies.

- **Governance**... for the most effective and efficient use of elected officials’, appointed boards’, and staff’s time and resources.

- **Mentoring**... to help elected officials, appointed boards, committee members, administrators, and senior staff fulfill their mandates and cope with the challenges of their position.

- **Facilitation**... of workshops, retreats, public meetings and consultations.

- **Roles, responsibilities, and team building**... to help Council and staff be more effective and productive working as teams and in partnership with one another.

- **Policy development**... on a broad range of local government and community issues.

- **Orientation for newly elected officials**... combines basic survival information with the realities of being an elected official.

AREA OF SERVICE

Based in British Columbia; service throughout Canada.
The Justice Institute of British Columbia (JIBC) is a dynamic post-secondary institution, with a unique provincial mandate that encompasses education, training and applied research in the areas of criminal and social justice, and public safety. JIBC’s distinctive simulation-based educational model attracts more than 34,000 students annually from across the province, Canada and internationally, making us Canada’s leading public safety educator. More than 1,500 courses, seminars, conferences are offered annually on-line, through distance education and face-to-face at our campuses in New Westminster, Maple Ridge, Pitt Meadows, Chilliwack, Kelowna, Victoria, downtown Vancouver, and in over 151 communities across the province. Customized courses and services are available to government and industry.

JIBC School of Community & Social Justice
- Aboriginal programs
- Conflict resolution
- Leadership
- Community safety
- Counselling

JIBC School of Public Safety & Security
- Corrections
- Emergency Management
- Fire
- Police
- Sheriffs
- Traffic education
- Court Administration

JIBC School of Health Sciences
- Paramedics
- Professional health education

PRIMARY CONTACTS

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Marg Vandenber
Director, External Relations
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604-528-5582
Kasian is one of the top 100 architecture, interior design and planning firms in the world, with offices in Vancouver, Edmonton, Calgary, Regina, Toronto, Doha and Shanghai. Our goal is to harness the collective expertise of our global team of professionals to find feasible solutions to the complex questions posed by our clients. We employ an integrated, collaborative approach to design that creates exceptional places and sustainable environments for people everywhere.

In late 2012, Kasian was pleased to announce the merger of CJP Architects Limited into their existing operations. The result of the merger is an incredibly deep portfolio of work in the areas of academic, science & technology, civic, commercial, health care, and transportation. Examples of our award-winning projects in British Columbia include the Vancouver International Airport (YVR) Link Building, Jim Pattison Outpatient Care and Surgery Centre, Surrey Civic Centre, Douglas College’s New Westminster and David Lam Campuses, Northern Rockies Regional Recreation Centre, B.C. Children’s Clinical Support Building and Chilliwack Hospital Addition.
KPMG, LLP
Metrotower II, Suite 2400 - 4720 Kingsway
Burnaby, BC V5H 4N2

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Fax: 604-527-3636
Website: http://www.kpmg.ca
Email: agjohnston@kpmg.ca

CONTACTS
Archie Johnston, MBA, FCA, CA-CIA
Partner

DESCRIPTION OF FIRM
KPMG is a leader in delivering audit, tax and advisory services. With over 1190 total staff members, including 133 partners, KPMG is the largest accounting and professional services firm in British Columbia with 9 offices that provide strong local services to our municipal clients.

SPECIALTIES
In addition to our audit services KPMG provides a full range of professional services including:

• Business Tax Services - Corporate & Business Tax Consulting & Compliance
• Sales and Local Tax Services - Sales & Local Taxes; Property Taxes
• Transaction and Restructuring - Corporate Finance; Financial Modelling; Infrastructure; Valuations
• Performance and Technology - Business Effectiveness; Cost Optimization; Enterprise Architecture; Project Management Advisory
• Risk and Resilience - Accounting Advisory Services; Financial Risk Management; Forensic; Internal Audit; Risk & Regulatory Compliance
• Sustainability Services - Certification; Sustainability Reporting, Transaction Assistance

AREA OF SERVICE
KPMG’s British Columbia offices are located in Vancouver, Burnaby, Abbotsford, Chilliwack, Victoria, Kelowna, Vernon, Kamloops, and Prince George.
Levelton Consultants Ltd. (Head Office - Richmond)
150-12791 Clarke Place
Richmond, BC V6V 2H9

Phone: 604-278-1411
Fax: 604-278-1042
Website: http://www.levelton.com
Email: info@levelton.com

SPECIALTIES

• Materials engineering
• Geotechnical & hydrogeology
• Process and energy technology
• Building science
• Environmental site assessments and audits
• Hazardous materials management
• Contaminated Site remediation
• Structural diagnostics and rehabilitation
• Corrosion assessment & prevention
• Cathodic protection
• Welding and metallurgy
• Air emission inventories and testing
• Air quality modeling and assessment
• Indoor air quality and toxic mould assessment
• Materials testing and laboratory services
• Water & Wastewater Infrastructure
• Hazardous Materials Training
• Energy Management & Sustainability
• Feasibility Assessment

CONTACTS

Richmond: Nick Davis, P.Eng.
Surrey: Mel Magee, P.Eng.
Nanaimo / Courtenay: Don Stedeford, Manager, CD, MBA, C.Tech.
Kelowna: Paul Ell, P.Eng.
Victoria: Alex McGowan, P.Eng.
Abbotsford: Calum Buchan, P.Eng.
Calgary / Edmonton: Oliver Gepraegs, MASc, P.Eng, Regional Manager - Alberta

AREA OF SERVICE

British Columbia and Alberta.
LIDSTONE & COMPANY, BARRISTERS AND SOLICITORS
1300 - 128 Pender Street West
Vancouver, BC V6B 1R8

Phone: 604-899-2269
Fax: 604-899-2281
Website: http://www.lidstone.info
Email: lidstone@lidstone.info

Lidstone & Company acts for municipalities and regional districts, and on occasion acts for entities that serve special local government purposes, such as local government authorities, boards, commissions, corporations, societies, or agencies, including police forces and library boards. The firm provides legal services in every area of local government law, including governance, bylaws, agreements, labour and employment relations, planning and land use, legislative drafting and lobbying, litigation, bylaw enforcement, expropriation, procurement, commercial law, conveyancing and other real property matters, finance and taxation, arbitration and other forms of dispute resolution, and legal opinions. The reputations, experience, expertise and qualifications of our lawyers, and the quality of our service, have led a number of municipalities and regional districts to choose Lidstone & Company as their preferred legal counsel.
Lorena Staples, Q.C. has been practicing municipal law in British Columbia since 1980. She was called to the bar of Ontario in 1964, and practiced municipal law there until she moved to British Columbia. Her extensive experience as a legal advisor to local governments, a chief administrative officer, a municipal law department head and member of a provincial municipal tribunal allows her to provide a unique blend of advice and legal services to local governments.

The comprehensive legal services Lorena provides range from advising clients on day-to-day legal and governance issues to conducting in-house seminars; assisting in negotiations to drafting concluding agreements; representing clients in inter-governmental matters to conducting inquiries; and include the broad range of matters that involve local governments.

Valued for her insightful and practical advice, Lorena brings her in-depth knowledge of municipal administration, politics and law to her practice. Also known for her ability to think ‘outside the box’, she is sought after for her creative resolutions to local government issues.

Lorena is an entertaining and informative speaker who is able to condense complex legal issues into concepts that her audience can readily understand and apply in their daily work. She provides in-housing training for local governments on legal and administrative topics relevant to her clients and makes presentations at conferences and other events attended by local government elected and appointed officials.

Mayors, Board chairs and other elected officials of local governments frequently consult Lorena on governance and conflict of interest concerns. She provides advice and model documentation to provincial ministries and acts as a legal advisor to professional organizations of local government officials. She also provides counsel on local government law to other law firms and lawyers.

Lorena (Lori) Staples, Q.C. welcomes long-standing and new clients to her law practice. She does not represent individuals, ratepayer groups or others who have interests that are adverse to, or in conflict with, local government.
McElhanney Consulting Services Ltd. (Vancouver - Corporate Office)
100 - 780 Beatty Street
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Chris Newcomb, P.Eng. - Chairman 604-683-8521 | cnewcomb@mcelhanney.com
Lydia Yong-Clouston, B.A., CME - Marketing Manager 604-683-8521 | lyong-clouston@mcelhanney.com

COMPANY DESCRIPTION
Established in 1910, McElhanney is a multidisciplinary Canadian consulting firm, providing integrated engineering, surveying, mapping, community planning, and environmental services through a network of 19 local offices across Western Canada.

SPECIALTIES
ENGINEERING
• Municipal Engineering
• Highways and Municipal Roads
• Transportation Planning

Traffic, Transit, and LRT
• Water and Wastewater
• Stormwater Management

Structural Engineering
• Geotechnical Engineering
• Materials Testing

SURVEYING
• Engineering and Control Surveys
• Topographic Surveys

Legal (Cadastral) Surveys
• Subterranean Surveys

Marine, Hydrographic, and Bathymetric Surveys

MAPPING
• Asset Management Data Collection
• Digital Orthophoto
• Software Sales and Training

LiDAR
• Mobile Mapping

Remote Sensing and GIS
• Image Warehouse

COMMUNITY PLANNING
• Master Plans
• Land Use and Site Planning
• Urban Design

Landscape Architecture
• Subdivision Development
• Land Use Policy

Area Structure Plans
• Regional Partnership Studies
• Urban Revitalization

ENVIRONMENTAL
• Environmental Impact Assessments
• Fish and Wildlife Studies
• Regulatory Approvals and Agency Liaison

Mitigation, Compensation, and Restoration
• Monitoring and Reporting
• Water Resource Engineering

AREAS OF SERVICE
Canada and Indonesia

OTHER OFFICES
Campbell River, Courtenay, Cranbrook, Duncan, Kamloops, Kitimat, Nanaimo, Penticton, Prince George, Prince Rupert, Smithers, Surrey, Terrace, Victoria
MPC Consulting Ltd. & Custom Panel Shop
Unit 23 - 2075 Henry Ave. West
Sidney, BC V8L 1T2

Phone: 250-655-8959
Fax: 866-773-0685
Website: http://www.mpcconsulting.net
Email: sales@mpcconsulting.net

MPC Consulting Ltd. has been providing its engineering expertise in instrumentation, SCADA systems, and process systems to BC’s municipalities, districts, and regional governments since 1991. For your control system needs, including SCADA, PLC, and DCS, we can provide detailed engineering, specification, purchasing, and complete programming (logic and graphics) of the entire system. Our team of experts can design and oversee the implementation of a turnkey solution for your projects from concept to completion, for any size of control system. We offer flexible solutions to suit your needs.

In our UL certified Custom Panel Shop, a division of MPC, we design and build custom electrical control panels for any application. We can provide a complete engineering package for your control panel needs. With every panel, we include complete documentation, panel layout drawings, wiring diagrams, BOMs, operation manuals, etc. We test system operation completely before the panel leaves our shop to make startup and field commissioning effortless. After commissioning, we can offer operator training and ongoing servicing of the system as required.

Visit www.mpcconsulting.net or call 250-655-8959

PRIMARY CONTACTS

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Michael Marek, Manager, Business Development, 250-655-8959, ext. 225
Municipal World Inc.
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Union, ON N0L 2L0

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Since 1891, Municipal World magazine has been the best source for information, news, views, case summaries and trends in the Canadian municipal forum. Published 12 times a year, the magazine is targeted at elected and appointed officials, municipal staff, purchasing agents, engineers, public boards and committees, lawyers, consultants and manufacturers. Municipal World provides up-to-date information on the latest developments in this fast-changing environment, including public-private partnerships, economic development, municipal finance, quality standards, technology, municipal success stories, and coming events.

Municipal World is your source for all your municipal needs, including:

- Monthly magazine
- On-Line Job Board
- Canadian Municipal Code
- Municipal Forms
- Election Supplies
- Books on governance, communication, purchasing, strategic & cultural planning, and much more
- MWXtra weekly e-mail service

PRIMARY CONTACT

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Chris Murdy             Michael McAllister
(604)689-5263 Local 108  (604)689-5263 Local 107
csm@murdymcallister.com    mrm@murdymcallister.com

DESCRIPTION OF FIRM

Since 1980, our firm has restricted its practice to acting on behalf of local government throughout British Columbia.

PREFERRED AREA OF PRACTICE

Our firm has experience in all areas of the law relevant to local government. We have appeared in all levels of Court in British Columbia, Federal Court of Appeal and in the Supreme Court of Canada on a wide range of issues. We have also appeared before many administrative tribunals such as the National Energy Board, Assessment Authority, Labour Relations Board, the Environmental Appeal Board, British Columbia Utilities Commission and the Expropriation Compensation Board. We have experience in all aspects of land development and regulation and have particular experience in the areas of nuisance businesses and public private partnerships.

AREA OF SERVICE

Our firm provides a full range of legal services to local government.
Mustel Group is entirely BC owned and operated, based in Vancouver and has been surveying British Columbians for more than 30 years. Known for survey design, execution and interpretation of results on a full range of qualitative and quantitative research methods and analytical techniques, the firm operates a CATI (computer aided telephone interviewing) facility that is supported by a multi-lingual field staff (including Punjabi, Cantonese and Mandarin) of over 75 interviewers. We offer on-site personal interviewing with the ability to cover all areas of the Lower Mainland and province as needed. In addition, we have full web interviewing capabilities.

Our proprietary online panel of BC residents, Giving Opinions, is unique in being entirely randomly recruited (rather than opt-in) and offering donations to local charities as incentives for completing surveys, in addition to prize draws. Our vast quantitative experience includes large mail surveys and hybrid (mixed) methodologies. We also provide a full range of qualitative research services (focus groups—in-person and online, in-depth interviews, recruiting, moderating, hosting, etc).

**PRIMARY CONTACTS**

Evi Mustel, Principal
Jami Koehl, Principal
Phil Giborski, Senior Research Consultant
Matt Shepherd, Research Consultant
**Onsite Wastewater Registration Program**

10767-148th Street  
Surrey, BC V3R 0S4

Phone: 604-585-2788  
Fax: 604-585-2790  
Website: http://owrp.asttbc.org  
Email: info_owrp@asttbc.org

**CONTACT**

Ron Hein, ROWP, Manager, Onsite Wastewater Registration

**DESCRIPTION OF FIRM**

The Sewerage System Regulation requires an ‘Authorized Person’ or a ‘Professional’ to plan and install onsite wastewater (septic) systems. A Registered Onsite Wastewater Practitioner (ROWP) registered with the Applied Science Technologists and Technicians of BC (ASTTBC) is recognized as an Authorized Person for Type 1 and Type 2 systems.

The registration process includes an assessment of formal training, experience, and professional references. ROWPs are required to complete a professionalism in practice program and examination. ROWPs must adhere to a Code of Ethics and are held professionally responsible under the Sewerage System Regulation and the ASTT Act and Regulations. ROWPs are required to maintain their competence and are provided access to professional liability insurance.

For further information and to locate a ROWP please visit http://owrp.asttbc.org

**SPECIALTIES**

The Sewerage System Regulation regulatory framework is as follows:

- Replaces Health Authority directed regulation with industry accountability
- Health Authority Permits are no longer required
- Regulations require training and ASTTBC registration of industry practitioners
- Provides flexibility for new and emergent onsite wastewater treatment technologies

**AREA OF SERVICE**

570+ Registered Onsite Wastewater Practitioners in British Columbia.

To find a ROWP in your area, please visit our website at http://owrp.asttbc.org and click on ‘Find a ROWP."
Opus International Consultants (Canada) Limited (Victoria)
401 - 707 Fort Street
Victoria, BC V8W 3G3

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Opus International Consultants is a multi-disciplinary consultancy providing advanced asset management and transportation services to BC Municipalities. We have a long and successful track record of working within BC and strive to understand our clients needs to ensure we provide the best service.

Opus is an international multi-disciplinary consulting firm, employing over 2300 people worldwide, providing services in transportation, asset management and development, building design, water, wastewater and environmental engineering.

With the addition of Opus DaytonKnight Ltd in late 2010, Opus has eleven offices spread across Canada. With the pooling of our resources in Canada, Opus and Opus DaytonKnight continue to provide specialist service to clients with the added benefit of Opus’ knowledge and expertise and global resources, which allows the greater Opus team to provide considerable added value to our clients.

Advanced Asset Management
- Asset Management Plans
- Risk Evaluation
- Weighted Multi-criteria Decision-making
- Financial Modeling
- Forward Work Schedule Optimization
- Integrated Work Programs
- Level of Service and Cost of Service Evaluations

Infrastructure Asset Management
- Asset Management Plans
- Performance Based Contracting
- Data Management
- Geomatics & System Development
- Asset Condition and Performance Assessments
- Data Improvement Programs
- Whole of Lifecycle Management Strategies
- Maintenance Intervention Strategies

Transportation Planning and Engineering
- Transit and Sustainability
- Transportation Demand Management
- Road Safety Engineering and Audits
- Safe Schools Studies
- Highway Planning Studies
- Transportation Planning
- Traffic Operations

Opus DaytonKnight specializes in providing the following services:
- Energy Recovery & Reuse
- Wastewater Treatment
- Stormwater Management
- Energy Recovery & Reuse
- Trenchless Technologies
- SCADA & Security
- Reservoirs
- Pump Stations
- Outfalls
- Emergency Response Planning
- Solid Waste Management
- Infrastructure Asset Management
**Pacific Blue Cross**

P.O. Box 7000  
Vancouver, BC  
V6B 4E1

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Fax: 604-419-2163  
Toll Free: 1-888-275-4672  
Website: http://www.pac.bluecross.ca  
Email: jhodgson@pac.bluecross.ca

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**PRIMARY CONTACT**

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Anna-Maria Wijesinghe, Manager, Member & Association Services, UBCM  
amwijesinghe@ubcm.ca

**DESCRIPTION OF FIRM**

Pacific Blue Cross and BC Life & Casualty Company are BC organizations that share a common mission to be the most trusted and reliable provider of cost-effective health, life and disability coverage for their members. Both organizations are located in Burnaby and are committed to servicing their growing memberships. Together, they provide benefits and travel coverage for approximately two million Canadians.

Pacific Blue Cross and BC Life & Casualty Company make a difference in the province of BC by taking a leadership role in the ongoing discussion around the need for more preventive and supportive health programs. They are also committed to the values of innovation and setting the service standard against which all other providers are measured.

Facts about PBC/BC Life

- BC’s largest provider of Health and Dental benefits
- Approximately 700 employees
- Over two million members
- 8,000 employee group plans for businesses, governments, unions and associations
- Approximately 30,000 individual plan customers
**Public Works Inspectors Society**  
10767-148th Street  
Surrey, BC V3R 0S4  

Phone: 604-585-2788  
Fax: 604-585-2790  
Website: http://www.asttbc.org  
Email: techinfo@asttbc.org

**CONTACT**

Monty Hurd, AScT, CPWI 3, President

**DESCRIPTION OF FIRM**

The Public Works Inspectors Society (PWIS) is a not-for-profit association dedicated to promoting career and professional recognition in the field of public works inspection.

PWIS is partnering with the Applied Science Technologists and Technicians of BC (ASTTBC), a professional association of 10,000+ technology professionals in BC, to offer professional certification for public works inspectors. The title “Certified Public Works Inspector” or the designation “CPWI” is awarded by the Public Works Inspection Certification Board to inspectors who meet the certification standards. CPWI’s are governed by the ASTT Act and Regulations, including a professional Code of Ethics.

PWIS is collaborating with the BC Institute of Technology in delivering part-time courses in public works inspection.

**SPECIALITIES**

PWIS members work with municipal, provincial and federal governments, contractors, consulting engineering firms and inspection companies. CPWI’s may be certified at one of three levels, and will offer services at an entry level, involving inspection and testing to more advanced levels of responsibility including taking direct control of public works projects.

**AREA OF SERVICE**

PWIS has 85+ certified members in British Columbia.
R.A. Beauchamp & Associates
Local Government & First Nations Consultants
220B 17th Street West,
North Vancouver, BC V7M 1V6

Phone: 604-982-0316
Fax: 604-982-0317
Website: http://localgovernmentconsulting.ca
Email: RickBeauchamp@telus.net

R.A. Beauchamp & Associates is a local government and First Nations consulting firm providing expertise in a wide range of professional services focusing on effective organization development, good governance, strategic planning, information management, and service delivery excellence.

Our firm brings a wealth of experience to the table with a very strong multi-disciplinary team to help provide effective solutions to complex problems and assisting organizations in becoming more efficient and effective. Review the depth of our team on our website at localgovernmentconsulting.ca.

President Rick Beauchamp is an accomplished generalist in all facets of executive management with over 42 years experience in municipal and regional government. He has a very diverse background with extensive experience with five amalgamations and reorganizing of public bodies requiring extensive communication and consultation in developing implementation plans and cultural change.

SPECIALTIES
- Governance best practices
- Council orientation workshops
- Executive searches and temporary assignments
- Corporate strategic planning
- Organization / service assessments
- Facilitation and training
- Policy and procedure development
- First Nations consultation / service agreements
- Community relations
- H/R and communication strategies
- Information and records management
- Research and special projects
- Staff Training & Development (Mentoring / Coaching)

PRIMARY CONTACT
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Roycroft Consulting Services
1414 Marina Way
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With many years of professional planning, consulting and municipal management experience, Rob Roycroft can assist Local Governments in responding to challenging situations. Whether it be facilitating tough public meetings, bridging the gaps in relations with First Nations, helping Councils develop their priorities and Strategic Plans, conducting internal reviews, recruiting, or with bylaw and policy development, Rob has been there and is equipped to lead and innovate.

Rob thrives on tackling challenging short term assignments, such as the Interim Director of Development Services for the Town of View Royal, Interim Director of Planning & Development for the District of North Cowichan and Acting Manager of Planning for the Comox Valley Regional District. He also filled the role of Manager of Long Range Planning and Special Projects for the Comox Valley Regional District. In that capacity he managed the processes to prepare a Regional Growth Strategy along with a Regional Sustainability Strategy. Rob also spent nine months as the Interim Director of Engineering, Planning & Operational Services for the Town of High River, Alberta. In addition Rob has become familiar with Sustainability Strategy, Climate Change and Green House Gas Reduction issues.

Rob continues to spend time in Yukon working with both the Yukon Government and Teslin Tlingit First Nations on a variety of Land Development Projects. Much of his current work has been in the area of Land Use Planning for both public and private clients. RCS also provides a full range of mapping and technical support to clients, and can now add graphic design, web site development and similar services. Recently Rob has been asked to work with the Provincial Government in BC to update the Regional Growth Strategy Explanatory Guide.

Looking forward to following up after the elections, Rob has developed a series of workshops for New Council Orientation in addition to the Strategic Priority setting sessions. Rob has been a Member and volunteer with the Canadian Institute of Planners and Planning Institute of British Columbia for many years.
Located in Victoria, **Signs of the Times** is a BC-based business with extensive experience in satisfying the signage needs (and much more) for all levels of government in British Columbia.

Member of four national and international sign and graphics associations, we keep ourselves current and are leaders in the sign industry. Our full service signage program includes assisting with specification, design, fabrication and installation. Among other capabilities, we have extensive knowledge and experience with wayfinding sign programs for large and small facilities, combined with the ability and expertise to project manage them from start to finish.

Whether you have existing signage, or are starting new, Signs of the Times can also provide consulting services in the area of signage inventory and audits on large projects, specifications for tendering with working drawings, and assistance with planning for future projects to ensure you maximize your budget dollars.

**PRIMARY CONTACTS**

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Email: accounts@signsofthetimes.ca

Ali Berman, Sales  
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Email: ali@signsofthetimes.ca
Site Improvements Surveys

10767-148th Street
Surrey, BC V3R 0S4

Phone: 604-585-2788
Fax: 604-585-2790
Website: http://www.asttbc.org
Email: techinfo@asttbc.org

Program administered by the Applied Science Technologists and Technicians of BC (ASTTBC).

CONTACT

Charles Joyner, AScT - Registrar

DESCRIPTION OF FIRM

The Practice of Site Improvements Surveys is defined as the determination of the relative location of structures to legal survey monuments and Land Titles Office records and plans. These surveys are typically required by lending institutions as a condition of mortgage approval and by municipal authorities, as a part of the building permit process, for the location of forms and related ancillary works prior to construction.

ASTTBC members who hold this special certification are recognized with the designation and title, RSIS, Registered in Site Improvements Surveys.

SPECIALTIES

ASTTBC Members registered as Technical Specialists in Site Improvements Surveys are encouraged to carry professional liability errors and omissions insurance to a minimum of $500,000. To obtain the name of an RSIS certified Technical Specialist in your area contact the ASTTBC office at (604) 585-2788.

AREA OF SERVICE

Over 345 Members are certified by ASTTBC in Surveying and Mapping (Geomatics) Technologies, with 22 of these members currently registered with ASTTBC as RSIS.
**Steel Detailers Institute of BC**

10767-148th Street  
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Fax: 604-585-2790  
Website: http://sdibc.asttbc.org/  
Email: techinfo@asttbc.org

**CONTACT**

Brian Wong, CTech, RSD  
Jason Y. Jung, AScT, ASTTBC Senior Staff Liaison

**DESCRIPTION OF FIRM**

The Steel Detailers Institute of British Columbia (SDIBC) is a professional institute, representing certified and practicing Steel Detailers in BC. SDIBC certified members are highly qualified and knowledgeable professionals with qualifications that adhere to rigorous standards of practice and a code of ethics.

Our members are registered under a provincial statute with the Applied Science Technologists & Technicians of BC (ASTTBC). It is our mission to advance the profession of Steel Detailers and the professional recognition and career development of Registered Certified Steel Detailers in a manner that serves and protects the public interest.

ASTTBC is a registered, self-governing, professional association with a membership exceeding 10,000+ practitioners in a variety of disciplines and technical specialties.

**SPECIALTIES**

The Applied Science Technologists and Technicians of BC (ASTTBC) registers and certifies Steel Detailers in BC.

There are three levels of certification which identify ASTTBC registered Steel Detailers. These are:

- RSD - Registered Steel Detailer  
- CSD - Certified Steel Detailer  
- ASD - Associate Steel Detailer

With RSD being the highest certification granted.

**AREA OF SERVICE**

Steel Detailers in BC are encouraged to join SDIBC and achieve professional certification through ASTTBC as a Steel Detailers. SDIBC has 29 certified members in British Columbia.
Stewart McDannold Stuart is committed to using its extensive experience in local government and other areas of law, to work on behalf of local governments throughout the Province. We offer practical, cost effective advice and full legal services to all forms of local government, including municipalities, regional districts, regional health authorities, regional hospital districts, improvement districts, water and sewer boards, and school districts. Our clientele is restricted to local governments and related bodies, and provincial ministries and Crown corporations, and to BC Assessment.

Our firm’s policy is that we do not act in opposition to local government.

Preferred Area of Practice

Solicitor’s Services: providing interpretation on all legislation affecting local government including the Community Charter and Local Government Act, drafting and reviewing bylaws, contracts, real estate transactions and advice on municipal, planning and environmental law as well as other subjects of interest to local governments.

Litigation: both plaintiff and defence at all levels of the Court system and before administrative tribunals, including bylaw enforcement, planning, injunctions, Charter of Rights, construction and engineering, contract, elections, environmental, expropriation, insurance and negligence, real property assessment and taxation.

Labour Relations: including employment and dismissal law, negotiating collective agreements, grievance and arbitration proceedings and applications to the Labour Relations Board.

Municipal corporate and financial advice: management consulting and administrative advice, including briefs to provincial and federal government commissions and agencies, in house training and seminars for both appointed and elected officials.

Area of Service

We act for local government in all parts of British Columbia. We are based in Victoria within walking distance of the Courthouse, Ministry of Community, Sport and Cultural Development, and other government offices, and we travel to our clients throughout the Province.
Since its inception in Western Canada in 1960, Suncorp Valuations has become an industry leader throughout Canada in the provision of independent valuation services. Suncorp is owned and managed by Accredited Valuation Professionals and is one of the largest insurance appraisal practices in North America. Suncorp’s valuation staff has over 300 years of related appraisal & valuation experience, and is one of the largest groups of Senior Accredited architectural and machinery & equipment appraisers in North America.

Suncorp specializes in appraisal reports for Insurance Placement, Loss Control Services and Property Records for Accounting Purposes.

**HIGHLIGHTS OF SERVICE**

* Cost effective annual updating service  
  Fees disbursed over 5 years (“budget friendly”)

* Standardized services that meet the specific reporting requirements of:  
  Insurance Brokers, Underwriters, Claims Personnel, and Municipal Auditors

* All our appraisal reports include values for:  
  Building Construction and Services  
  Furnishings and Equipment  
  Mobile Equipment  
  Yard Improvements  
  Building Codes and Bylaws  
  Demolition & Debris Removal Costs

**PRIMARY CONTACTS**

Tom A. Gardiner, ASA  
President and CEO  
tom.a.gardiner@suncorpvaluations.com
If you are currently facing a critical challenge or simply want to be better prepared to meet future challenges, The Shoop Group can help. We offer direct consultation and training services, tailored to your organization’s needs in the following areas:

- Change Management
- Leadership Development
- Conflict Analysis/ Engagement
- Strategic Planning
- Coaching/Mentoring
- Governance
- Public Engagement and Consultation
- Policy Development
- Strategic Human Resources

The Shoop Group is committed to working collaboratively to ensure you generate value for your dollar. Through our network of highly experienced associates we bring a unique combination of senior management and consulting experience with public, private and not-for-profit organizations which enables us to address your complex or time sensitive needs,

**PRIMARY CONTACT**

Michael Shoop, PhD  
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Skype mshoop
Tempest is the pre-eminent supplier of Windows-based property and revenue systems in Western Canada and Washington State for the local government sector. Founded in 1993, Tempest develops innovative solutions for our clients to address their complex, changing, and increasingly demanding requirements. Our extensive suite of products has earned a reputation for flexibility, scalability, and ease-of-use. In addition, our track record for delivering on-time and on-budget continues to set a benchmark in the software industry.

Centered around the Land core and including the most critical revenue generating applications (Property Tax and Utility Billing) as well as Desktop Mapping, Bylaw Enforcement, Licensing, Centralized Cash Collection, Permits and Development Tracking, and Citizen Self-Service, the Tempest suite of property software enables local governments to focus on the property aspect of their operation through a centralized Land Management system. Developed with the cooperation of cities, municipalities, and regional governments, our software creates an environment in which staff and customers can view all aspects of a property in a PC-based, Windows and relational database environment that is both easy to use and comprehensive.

The Tempest Development Group has a diverse team of municipal experts, many of whom come from the municipal government sector. This puts us in an ideal position to design and implement complex municipal solutions utilizing industry best practices. Our extensive experience and specialization in the local government market uniquely qualifies us to provide your organization with a complete solution starting with fit analysis consulting and leading you to post-implementation reviews and end-user training. Our certified project management and implementation teams will meet your needs and help you move forward with your goals of application integration and better customer service. Tempest clients range in size from smaller municipalities, such as the City of Lynden, Washington (with a population of approximately 12,000), to large cities, such as the City of Vancouver, British Columbia (with a population in excess of 600,000 residents).

Janet Jensen, Senior Client Manager
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Jane Ashton, Senior Client Manager
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Tire Stewardship BC is a not-for-profit society formed to manage BC’s tire recycling program. The program collects an Advance Disposal Fee, or eco fee, on the sale of every new tire. The fees are used to pay for transporting and recycling BC generated scrap tires ensuring that the tires are disposed of in environmentally responsible ways instead of ending up in our landfills.

The majority of tires collected under TSBC’s recycling programs are recycled into consumer and industrial products, providing employment and economic benefits right here at home. In addition, recycled rubber products provide numerous environmental benefits, may be eligible for credits under the LEED green building program, and when used in BC, offer a reduced carbon footprint due to shorter transportation distances.

By keeping tires out of our local landfills, recycled tires are finding their way back into communities in BC in many innovative and useful ways.

PRIMARY CONTACT

Rosemary Sutton, Operations Manager, 1-866-759-0488, rsutton@tirestewardshipbc.ca
Vadim Software is a Canadian based company that develops municipal and financial software solutions for small to medium sized municipalities, local governments and utility companies.

Why choose Vadim's iCity software suite?

**Comprehensive.** We offer over 20 financial, municipal, asset and utility management software modules.

**Integrated.** iCity’s integrated modules allow users to enter information once, thereby reducing entry errors. We also have the ability to link third party software.

**Clients.** Vadim’s products are in use by over 270 local governments across Canada and the US, including 80 in BC. In fact, our very first client is still with us!

**Support.** In addition to your first 6 months of free support, we offer 12 hours of daily support, 24 hour emergency services, toll-free support numbers and an online Community Portal.

**Experience.** Founded in 1975, we have been dedicated to this market for over 38 years... and counting.

**Focus.** Our software has been developed solely for small to medium sized municipalities, local governments and utility companies.

**Customizable.** The software system can be customized to fit your organization’s specific requirements. Additionally, the product suite easily expands as your needs grow.

Vadim Software continually develops modules to meet the ever-evolving needs of our clients, providing technologically advanced and process-oriented solutions. With legislative and municipal updates included as part of our standard support, clients stay current while enjoying a lower overall cost of ownership.

In addition to the iCity product suite, Vadim owns another software solution. Made up of 8 financial and municipal modules, the WinFin suite is Vadim’s cost effective choice for smaller municipalities.

To learn more about Vadim Software, our suite of products & services and upcoming tradeshows we will be attending, visit us at www.vadimsoftware.com.

Find out how our software solutions can benefit your organization. Contact info@vadimsoftware.com or toll-free 866.763.7654 ext 132.

**PRIMARY CONTACT**

Wayne Anderson, CMA
Director of Sales
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We are a “full service” firm to local governments and First Nations, with our team of solicitor and litigation lawyers experienced and knowledgeable in all areas generally affecting local governments. Whether your local government requires assistance with incorporation or injunctions, bylaw drafting or bylaw enforcement, drafting development agreements or defending a defamation claim, servicing agreements or strategic advice, we can assist.

Learn more about us at www.valkyrielaw.com
The Vancouver Regional Construction Association (VRCA) represents more than 700 general contractors, specialty trade contractors, manufacturers, suppliers and professionals active in the multi-billion dollar construction industry in the Lower Mainland and Fraser Valley. VRCA members are involved in all size of operations from multi-national corporations to small owner/operator businesses.

The construction industry looks to VRCA to provide:

- project information and documentation
- training programs
- benefits and services that reduce costs and improve productivity
- up to date information on events affecting construction
- providing information to government, owners and others on all matters related to construction and networking opportunities.

Owners can obtain the most competitive bidding on construction projects by utilizing VRCA’s electronic planroom, which is free for owners, architects and others. In addition, we provide industry accepted contracts and guides as well as advice on all aspects of construction.

Contact VRCA today to see how we can facilitate your capital projects!

**PRIMARY CONTACT**

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DESCRIPTION OF FIRM

Waterhouse Executive Search Ltd. is a leading professional services organization developed by the Vice President of the former Executive Search division of PricewaterhouseCoopers LLP. Our partners have over 50 years of combined recruitment expertise and have CMC or CHRP designations. They are members of the Canadian Association of Management Consultants and the British Columbia Human Resources Management Association.

Our ability to attract highly qualified candidates to complex, demanding positions has established Waterhouse Executive Search as British Columbia’s leading Municipal Executive Search firm. Over the past decade, we have assisted Mayors, Councils Board Chairs and Directors with structured and defensible selection process enabling them to select candidates that fit the personality, style and direction of their organizations.

Through a National Network of Associates specifically in Vancouver, Calgary, Saskatoon, Winnipeg, London, Toronto, Montreal and Seattle, Washington, we have the capability of reaching prospective candidates within a broad range of industry sectors both public and private.

SPECIALTIES

As a broad based Executive Search firm offering recruitment services to a wide array of industry sectors, Waterhouse Executive Search is highly respected for their expertise within the Municipal Sector. Over the past decade we have successfully managed many highly complex engagements for positions such as: Chief Administrative Officer, Directors of Engineering, Planning, Parks and Recreation, Human Resources, Clerk and Fire Chief.

AREA OF SERVICE

Within the Municipal Sector, we provide specialized Executive Search services to the province of British Columbia, Alberta, Saskatchewan, Manitoba, Ontario and the Yukon.
At Wishbone Site Furnishings we understand that quality, durability and long-term value are the most important factors to consider when selecting site furnishings. Unlike traditional wood furnishings, our replast and aluminum products are built to last and proven to be low maintenance as they will not rot, fade, splinter or warp over time; thus yielding a greater long-term value.

Wishbone is the industry leader in the production and distribution of quality municipal grade recycled site furnishings. Every piece of our benches, receptacles and picnic tables is sustainably constructed by transforming household waste such as milk jugs and pop cans into functional, long lasting site furnishings.

Wishbone's commitment to being responsive and flexible to our customers' needs is as important to us as the quality of our product. We understand that our customers' requirements vary, and employ a consultative approach to each engagement we enter. We value our customer's input, and solicit feedback on a regular basis to ensure we provide the best service, quality and product. This is reflected in the customized solutions we create for clients and new products we design. Quality products and exceptional customer service ensures that we are the preferred vendor of municipalities and parks boards throughout the Pacific Northwest.

Our site furnishings are found in communities throughout British Columbia, chances are, you have already tested out a Wishbone bench - we hope you liked it.

**PRIMARY CONTACTS**

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DESCRIPTION OF FIRM
Young Anderson provides the full spectrum of legal services to some of the largest and smallest local
governments in British Columbia. We also provide ad hoc legal services to municipalities from Newfoundland to
the Yukon Territory. Local government law is the preferred area of practice of all of the members of the firm, but
within that context, our lawyers have a great diversity of skills and experience. The firm’s practice reflects the
wide variety of issues addressed by local governments. In addition to advising our clients on local government
bylaws, council and board procedure, land use control, property taxation and expropriation, our lawyers have
expertise and experience in a variety of fields in which local governments are involved including real estate,
corporate and business law, employment law, tendering and construction law, First Nations law, environmental
law, human rights and freedom of information and privacy protection.

Young Anderson has a national reputation in local government law, the principal area to which the firm confines
its practice. The founding partners established the partnership in response to a strong demand for a full-service
local government law firm offering an experienced, cost efficient practice with a single focus. The response from
local governments was immediate and positive. That Young Anderson’s practice now involves provision of legal
services to local governments throughout British Columbia and in other Canadian jurisdictions is indicative of
the success and recognition of this concept. The partners and associates have, in various roles over more than
twenty-five years, participated in the resolution of the entire range of issues facing local governments large and
small.

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