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As one of the leading accounting and advisory firms in Canada, our firm has been providing audit and consulting services to BC municipalities for almost 90 years. We understand the challenges, opportunities and complexities of administering local governments in the province in our current environment.

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Grant Thornton LLP is a leader in providing audit, consulting and business advisory services to BC municipalities and is Canada’s fifth largest accounting and business advisory firm. We provide a wide array of value-added services to our many local government clients across Canada.

Grant Thornton offers a unique set of accounting, audit, tax, consulting and business advisory services including:

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* Business risk services, forensic investigations and enterprise risk management consulting
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We understand the structure of public and private sector organizations, the challenges they face, and the need for the delivery of efficient, cost-effective solutions.

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Partner

DESCRIPTION OF FIRM
KPMG is a leader in delivering audit, tax and advisory services. With over 1190 total staff members, including 133 partners, KPMG is the largest accounting and professional services firm in British Columbia with 9 offices that provide strong local services to our municipal clients.

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• Sales and Local Tax Services - Sales & Local Taxes; Property Taxes
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KPMG’s British Columbia offices are located in Vancouver, Burnaby, Abbotsford, Chilliwack, Victoria, Kelowna, Vernon, Kamloops, and Prince George.
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2nd Floor, 602 West Hastings Street
Vancouver, BC V6B 1P2
Phone: 604-689-1233
Fax: 604-689-0538
Website: http://www.bcappraisers.com
Email: gburgess@bcappraisers.com

Burgess, Cawley, Sullivan & Associates provide professional real estate appraisal and consulting services relating to all types of commercial, industrial, multi-family residential and special purpose properties in British Columbia.

The company has been involved in the real estate industry for more than 25 years, is a member of the Urban Development Institute – Pacific Region, and the partners hold professional designations in the Appraisal Institute of Canada (AACI), The Real Estate Institute of British Columbia [RI(BC)], and the Arbitration and Mediation Institute of Canada (C.Arb).

Our services include:

- Valuations
- Expropriations
- Rental Studies
- Arbitrations
- Land Use Studies & Development Bonusing Analyses
- Economic Analysis & Forward Planning Studies
- Real Estate Asset Management
- Valuations for Acquisition or Disposition
- Development Analyses & Negotiation Services

Principals:

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Sandra L.M. Cawley 604-331-7304
Lonnie H. Neufeld 604-331-7300
Paul J. Sullivan 604-331-7305
Ryan H. Wong 604-331-7316
Brian J. Keenan 604-331-7308
Ryan S. Tung 604-331-7309
Brady A. Fleguel 604-331-7319
Since its inception in Western Canada in 1960, Suncorp Valuations has become an industry leader throughout Canada in the provision of independent valuation services. Suncorp is owned and managed by Accredited Valuation Professionals and is one of the largest insurance appraisal practices in North America. Suncorp’s valuation staff has over 300 years of related appraisal & valuation experience, and is one of the largest groups of Senior Accredited architectural and machinery & equipment appraisers in North America.

Suncorp specializes in appraisal reports for Insurance Placement, Loss Control Services and Property Records for Accounting Purposes.

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* Cost effective annual updating service
  Fees disbursed over 5 years (“budget friendly”)
* Standardized services that meet the specific reporting requirements of:
  Insurance Brokers, Underwriters, Claims Personnel, and Municipal Auditors
* All our appraisal reports include values for:
  Building Construction and Services
  Furnishings and Equipment
  Mobile Equipment
  Yard Improvements
  Building Codes and Bylaws
  Demolition & Debris Removal Costs

PRIMARY CONTACTS

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Natalia Szubbocsev, BA, CAIB, MBA
Business Development Manager
natalia.szubbocsev@suncorpvaluations.com
The strength of CJP Architects Ltd. lies in our exemplary 58 yr record of client service and traditional commitment to resolving design issues through cooperative team-based management. With 90% of our portfolio comprised of program driven institutional commissions, we have amassed extensive experience in the realization of many new designs and renovations for a broad spectrum of projects. This exposure has fostered an understanding of the challenges presented in all scales of new and refurbishment programs, and perhaps more significantly, an appreciation and respect for the programming and planning efforts contributed by all participating individuals.

In all of our work, CJP Architects’ mission is to develop long term collaborative relationships nurtured by mutual respect and a combination of professional and informed guidance. We have built a solid reputation in designing civic facilities - schools, recreation facilities, firehalls, college campuses, healthcare facilities and many others. Our work has been primarily within BC and the Yukon.

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Opus International Consultants (Victoria)
401 - 707 Fort Street
Victoria, BC  V8W 3G3

Phone:  250-952-5640
Website: www.opusinternational.ca
Email:  Hamish.Johnson@opusinternational.ca

Opus International Consultants is a multi-disciplinary consultancy providing advanced asset management and transportation services to BC Municipalities. We have a long and successful track record of working within BC and strive to understand our clients needs to ensure we provide the best service.

Opus is an international multi-disciplinary consulting firm, employing over 2300 people worldwide, providing services in transportation, asset management and development, building design, water, wastewater and environmental engineering.

With the addition of Opus DaytonKnight Ltd in late 2010, Opus has eleven offices spread across Canada. With the pooling of our resources in Canada, Opus and Opus DaytonKnight continue to provide specialist service to clients with the added benefit of Opus’ knowledge and expertise and global resources, which allows the greater Opus team to provide considerable added value to our clients.

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For further information on these services please contact:

- Asset Management Services, Hamish Johnson  Tel: (250) 952-5640
- Transportation Planning and Engineering, Sarah Rocchi  Tel: (604) 990-4800
- Opus DaytonKnight, John Boyle  Tel: (604) 990-4800

Our British Columbia offices are located at:

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- Suite 255, 1715 Dickinson Avenue, **Kelowna**, BC, V1Y 9G6  Tel: (250) 868 4925
- 101-2700 Queensway Street, **Prince George**, BC, V2L 1N2  Tel: (250) 562-0038
- 1-3772 Fourth Ave, **Smithers**, BC, V0J 2N0  Tel: (250) 847-1913
- 210- 889 Harbourside Drive, **North Vancouver**, BC, V7P 3S1  Tel: (604) 634 4488
TASK Construction Management Inc.
4405 Canada Way
Burnaby, BC V5G 1J3

Phone: 604-433-8275
Fax: 604-433-3759
Website: http://www.taskcm.com
Email: info@taskcm.com

TASK Construction Management has provided construction and project management services to private and publicly funded developers and building owners throughout Western Canada for over 21 years. During this time, TASK has developed a reputation for delivering reliability, skill and professionalism, as well as a solid history of fast-tracked, well-constructed projects completed on-time, and on-budget – providing significant bottom-line savings.

Today, the principals, with over 50 years combined experience in construction/project management; lead a team of highly skilled quantity surveyors, project managers, superintendents, contract administrators, estimators and support staff.

TASK projects include hospitality, recreational, entertainment, industrial, educational and commercial – both large and small.

PRIMARY CONTACTS

John Hiebert, President and CEO, 604-433-8275, jhiebert@taskcm.com
Tony Niro, Vice President Business Development, 604-433-8275, tniro@taskcm.com
The Vancouver Regional Construction Association (VRCA) represents more than 700 general contractors, specialty trade contractors, manufacturers, suppliers and professionals active in the multi-billion dollar construction industry in the Lower Mainland and Fraser Valley. VRCA members are involved in all size of operations from multi-national corporations to small owner/operator businesses.

The construction industry looks to VRCA to provide:

- project information and documentation
- training programs
- benefits and services that reduce costs and improve productivity
- up to date information on events affecting construction
- providing information to government, owners and others on all matters related to construction and networking opportunities.

Owners can obtain the most competitive bidding on construction projects by utilizing VRCA’s electronic planroom, which is free for owners, architects and others. In addition, we provide industry accepted contracts and guides as well as advice on all aspects of construction.

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**PRIMARY CONTACT**

Keith Seshaw, President, 604-294-3766
EMCO Corporation
3139 Sumner Avenue
Burnaby, BC  V5G 3E3

Phone:  604-412-2830
Fax:    604-412-3932
Website: http://www.emcobc.ca
Email:  ayuen@emcoltd.com

EMCO Corporation is one of Canada’s largest integrated distributors of products for the construction industry. EMCO offers products in the distinct categories of plumbing and heating, waterworks, industrial, oilfield supply and HVAC (heating, ventilation and air conditioning). EMCO strives to satisfy the needs of its customers with a focused product assortment, transported and sold through an extensive network of branches, distribution warehouses and showrooms across Canada.

EMCO is committed to being recognized by our customers as the “DISTRIBUTOR OF CHOICE” in the construction market. We achieve this by:

1. Creating a customer-focused environment driven by motivated leadership and inspired employees.
2. Providing a diversified range of products and services that support our customers’ success.
3. Leveraging technology to enhance operational efficiency and effectiveness to meet the requirements of our customer segments.
4. Developing a customer feedback process and ongoing market segment analysis to measure progress against our vision.

PRIMARY CONTACTS

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George Corning - (604) 713.2200  gcorning@emcoltd.com
David Kroeker - (604) 412.2840  dkroeker@emcoltd.com
ProActive ReSolutions Inc.
142 - 1020 Mainland Street
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Website: http://www.proactive-resolutions.com
Email: info@proactive-resolutions.com

ProActive prevents problems between people by helping them deal with each other well. Our training programs and specialized processes help people to cooperate and support each other, to be accountable, and to speak up effectively when things are not going well.

ProActive repairs relationships damaged by unresolved conflict and harmful behaviour. We provide ways for people to reconcile their differences, put the past behind them and learn from each other. When organizations help people transform conflict into cooperation, they create more robust and effective workplaces.

ProActive protects against serious harm from violence. Our tools for assessing and managing risk of violence are state of the art; we not only use them ourselves, we also build capacity in organizations by training others to use them.

We work with our clients internationally from our offices in Australia, Canada, and the United States.

PRIMARY CONTACTS

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Capital Economic Development Company
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Experience
Patrick has conducted over 300 business retention, expansion, recruitment, in-bound investment and operations in two Provinces in Canada. He has worked on the support of the development of hundreds of thousands of dollar’s worth of industrial, commercial, residential and government investment, and more than 300 customers projects for local government and industry associations. Patrick combines his understanding of urban and regional processes with the pragmatic, and vision for detail required to ensure successful Growth, Planning and Sustainability [GPS] for both private and public sector organizations.

Business and Economic Development Services
• Review of economic development committee work | internal audit
• Cluster, Supply Chain & Industrial Sector Development Strategies
• Web Site conversion, transition from static to sales orientation
• Local and Regional Economic Scan Reports
• Confidential Business Retention and Expansion results
• Sales Training for Economic Developers
• Recommendations for Economic Diversification Program Re-Start
• In-bound Investment and Business Recruitment processes and training
• Head Hunting and Professional Searches for Public and Private
• Review and Assessments of Boards of Directors
• Growth, Planning & Sustainability Management Plans
• Support to Economic Development Officers
• Relationship mending between Local Government & Boards
• Business Meeting Hosting Interest Matching in Vancouver and Victoria
• Retained monthly consulting Economic Developer
• Workforce Strategy Reports
• Business Introductions to New Markets
• Local Area Procurement Tools
• Familiarization Tour Management
• International Tour Coordination
• Sister City Relationship Development

PRIMARY CONTACT
Patrick Nelson Marshall, Consulting Business and Economic Developer
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The Justice Institute of British Columbia (JIBC) is Canada’s leading public safety educator — a public post-secondary educational institution that has a worldwide reputation for excellence and innovation.

Students take a range of academic and professional programs and courses in three schools:

**School of Community & Social Justice:** conflict resolution, mediation, negotiation, counselling, leadership, instructor development, and Aboriginal programs;

**School of Health Sciences:** paramedicine, professional health education and continuing medical education for physicians and nurses;

**School of Public Safety & Security:** policing, sheriffs, security, investigation, enforcement, corrections, fire fighting, emergency management, and driver education.

Over 30,000 students enroll in our programs and courses annually, which are delivered at seven campuses and in over 160 communities across the province.

We focus on interdisciplinary learning, technology-enabled learning and teaching, collaborative partnerships, and applied research —to prepare students for the challenges they will face as practitioners and leaders in justice and public safety.

**PRIMARY CONTACT**

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Valder Belgrave  
Communications & Marketing Manager  
Tel: 604.528.5874 | Fax: 604.528.5518 | vbelgrave@jibc.ca
Simon Fraser University City Program: Explaining our urban world and envisioning what it could be. Understanding of the city and how we as citizens can participate in shaping its future is at the heart of The City Program at Simon Fraser University. We bring together the best teachers and speakers to explore a variety of topics relevant to the city.

Take advantage of the Urban Design Certificate and Sustainable Community Development Certificate. Both programs are designed for mid-career professionals from a variety of backgrounds including:

- Elected officials and local government administrators
- Planners, architects, and landscape architects
- Engineers, real estate developers, and building technicians
- NGO staff, financiers, and lawyers
- Community organizers and advocates

Visit www.sfu.ca/city for details on certificate programs, courses, and free lectures on urban issues.
The University of Victoria’s Co-operative Education Program and Career Services (UVic Co-op and Career) connects employers with students and alumni who are seeking full-time career track positions; part-time, summer and casual work; volunteer opportunities and internships; and co-op positions.

One of UVic’s unique approaches to work-integrated education is the competency model. Students are encouraged to develop and assess several types of competencies before, during and after their work experiences. These include 10 core competencies, 4 international competencies, program-specific competencies and professional competencies.

All UVic students and alumni have access to Co-op and Career’s career development resources, training and events. Many students also take part in the co-operative education program, alternating paid, degree-related work experience with academic studies. Co-op students are available year-round for work terms starting in September, January or May.

UVic students study a wide range of disciplines, including: Anthropology; Biochemistry and Microbiology; Biology; Business; Chemistry; Computer Science; Earth and Ocean Sciences; Economics; Engineering; Environmental Studies; Exercise Science, Physical and Health Education; Geography; Health Information Science; Humanities, Fine Arts, Professional Writing*; Law; Mathematic and Statistics; Physics and Astronomy; Political Science; Psychology; Public Administration; and Sociology.

*19 majors in humanities and fine arts

**PRIMARY CONTACTS**

Business Co-operative Education Program and Career Services: 250-721-6064, bccc@uvic.ca

Engineering and Computer Science/Math Co-operative Education Program and Career Services: 250-472-5800, engrcoop@uvic.ca

All other Co-operative Education Programs and Career Services: 250-721-8421, careers@uvic.ca
Columbia Power Corporation (Columbia Power) is a Crown corporation wholly owned and controlled by the Province of British Columbia. Pursuant to the Columbia Basin Accord signed in 1995, the primary mandate of Columbia Power is to undertake power project investments as the agent of the Province in partnership with Columbia Basin Trust (CBT).

The core projects to be undertaken by Columbia Power and CBT are the Arrow Lakes Generating Station (completed), Brilliant Expansion Project (completed) and the current Waneta Expansion Project. The partners may also undertake other generation, transmission or distribution projects in the Columbia Basin.

The purchase of the Brilliant Dam in 1996 was the first investment by the partners. Construction of the first major construction project, the Arrow Lakes Generating Station, commenced in 1999.

The objective of Columbia Power in making power project investments is to support the employment, economic development and resource management objectives of the Province and CBT, within the constraints of a commercial corporation.

**PRIMARY CONTACTS**

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Director, Stakeholder Relations and Communications  
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Stakeholder Relations Manager  
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FortisBC, serving the energy needs of British Columbians every day

At FortisBC, we touch the lives of our customers every day, providing the energy needed for homes, schools and businesses. From natural gas, electricity and propane, to integrated energy solutions such as geoexchange and district energy, we deliver energy safely and reliably, at the lowest reasonable cost.

Serving 1.1 million customers in 135 B.C. communities, we deliver more energy than any other utility in the province, approximately 22 per cent of the total energy consumed. We do so with 2,300 employees all focused on quality service and customer satisfaction. Learn more at fortisbc.com.

FortisBC Energy Inc., FortisBC Energy (Vancouver Island) Inc., and FortisBC Energy (Whistler) Inc. and FortisBC Inc. do business as FortisBC. The companies are indirect, wholly owned subsidiaries of Fortis Inc.

Specialties:
- energy delivery services
- natural gas and electricity for home and business
- energy planning
- renewable natural gas
- Energy Efficiency and Conservation appliance and equipment natural gas incentives
- PowerSense electricity efficiency and conservation incentives
- new utility projects (design, build, own, operate, finance)
- natural gas for transportation
- integrated energy solutions including district energy and geoexchange
- technical support
- metering services

PRIMARY CONTACT

Amy Hennessy, Community Relations Manager, 604-576-7363
Aplin & Martin Consultants Ltd., in business since 1968, is an integrated, interdisciplinary firm of civil engineers, urban planners and land surveyors with experience throughout British Columbia. We offer effective, professional consulting services in-house and manage a wide variety of municipal infrastructure and land development projects from initiation to completion for both the public and private sectors.

We have extensive knowledge and experience in providing land development and capital works consulting services for all types and sizes of projects including residential, commercial, industrial and institutional. Our services include urban planning and site design, topographic and legal survey, conceptual and detailed civil engineering, infrastructure systems analysis and design, feasibility studies, cost estimates, as well as construction management.

In addition to providing service throughout the Lower Mainland we also have offices in Abbotsford and Kelowna.


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CONTACTS

John E. Leech, AScT, CAE - Executive Director
Charles Joyner, AScT - Registrar

DESCRIPTION OF FIRM


ASTTBC’s provides professional recognition for technologists, technicians and technical specialists in the applied science technologies related to architecture/building, biomedical engineering, bioscience, electronics, engineering, environmental, forest engineering, geomatics and information.

To serve the public by regulating and supporting Technology Professionals’ commitment to a safe, healthy, and sustainable society and environment.

SPECIALITIES

• Professional designations: Applied Science Technologist (AScT), Certified Technician (CTech)
• Special Certifications: Building Design, Construction Safety, Fire Inspection, House & Property Inspection, Public Works Inspection, Site Improvements Surveys, Steel Detailing and Onsite Wastewater
• Professional Liability Insurance
• Career Manager Program
• Newsletter & publications on careers, professional development, technology
• Accreditation of technology programs
• Awards for excellence in technology
• Technology Round Tables to promote awareness for technology career education
• Tech Green
• Internationally Trained Professional (ITP) recognition program

AREA OF SERVICE

9,500+ members in British Columbia
Boulevard Transportation Group is a multi-discipline consulting firm who has been providing innovative transportation engineering and planning, environmental, and management services for over twenty (20) years. We are a mix of engineers, planners, environmental, managerial professionals and technical staff. Our clients include municipal, provincial and federal government agencies, private developers, crown corporations, resource sector industry, educational institutions, hospitals, airports and marine ports.

Our work includes the following:

- Active Transportation
- Cycling/Bicycle Research and Planning
- Community Planning
- Corridor Studies
- Network and corridor Planning
- Multiple Accounts Evaluation
- Parking Management
- Pedestrian / Trail Planning
- Transportation Demand Management
- Streetscape / Urban Design
- Traffic Calming and Roundabouts
- Traffic Management (Construction)
- Traffic Analysis and Operations
- Traffic Studies
- Transit Planning
- Road Safety
- Environmental Sustainability
- Environmental Management and Consulting
- Geographic Information Systems
- Municipal Governance
- Community Engagement
- Management Consulting
- Project Management
- Facilitation

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Email: techinfo@asttbc.org

CONTACT

John E. Leech, AScT, CAE, Executive Director

DESCRIPTION OF FIRM

BDIBC is an institute established by the Applied Science Technologists and Technicians of BC (ASTTBC) as provided for in the ASTT Act and Regulations.

The Building Designers Institute of British Columbia (BDIBC) represents professional Building Designers practising in BC. BDIBC Members are registered under Provincial Statute with the Applied Science Technologists and Technicians of BC (ASTTBC), a self-governing professional association.

BDIBC Members are recognized by the Applied Science Technologist (AScT) or Certified Technician (CTech), and one of two designations:
• RBD - Registered Building Designer
• CRD - Certified Residential Designer

Our mandate is to deliver uncompromising professionalism and service in the design and construction of buildings.

SPECIALTIES

BDIBC Members have expertise in a broad spectrum of building types including:
• Residential - Single or Multi-family
• Commercial - Offices and Retail Spaces
• Industrial/Light Manufacturing.


BDIBC Members work in conjunction with other professionals where required by Provincial Statute.

AREAS OF SERVICE

Currently 70+ BDIBC members are practising throughout British Columbia.
**Construction Safety Certification Panel**

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**Contact**

Bruce Stevens, AScT, Manager, CSO Registration

**Description of Firm**

The Applied Science Technologies and Technicians of BC (ASTTBC) certifies Construction Safety Officers (CSO) and Trades Safety Coordinators (TSC) who have been trained by recognized training agencies which currently includes the BC Institute of Technology (BCIT), Care Institute of Safety and Health Inc., and ER Plus Risk Management Group Inc.

These providers offer professional training and information resources for construction workers, construction management and people in similar industries.

**Specialties**

Our mutual goal is to eliminate the human and financial toll accidents place on the construction industry and our society.

The recognized training agencies train to the industry standards required to qualify as CSO’s or TSC’s for certification by ASTTBC.

These qualifications are an excellent pre-requisite for people seeking employment as site safety people in the role of “competent person”.

**Areas of Service**

There are 194+ Construction Safety Officers and Trades Safety Coordinators registered in British Columbia.
FIRE PROTECTION CERTIFICATION BOARD
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CONTACT

Brian Stegavig, Manager, Fire Protection Registrations

DESCRIPTION OF FIRM

ASTTBC offers special certification to technicians offering services in a variety of fields including fire protection equipment inspection and testing. The City of Vancouver, District of North Vancouver, City of North Vancouver, City of Chilliwack, District of Sechelt, City of Richmond, District of Squamish, City of Courtenay, City of Abbotsford, City of Surrey, City of Coquitlam, City of Pitt Meadows, and Resort Municipality of Whistler have a bylaw requiring work to be completed by an ASTTBC Registered Fire Protection Technician (RFPT).

Our goal is to ensure that technicians who inspect, test and maintain fire protections systems have the required knowledge and training to provide accurate inspection and testing as required by code and to protect the public health and safety.

Our purpose is to:
* Improve standards of practice with regard to fire safety inspection, testing and maintenance
* Protect safety and health of the public
* Provide professional certification program to identify qualified practitioners
* Develop educational standards and career opportunities for technicians

SPECIALTIES

Within Fire Protection Inspection and Testing there are specific areas in which services are offered:

* Fire Alarm Systems
* Emergency Power & Lighting Systems
* Generator Systems
* Water-Based Fire Protection Systems
* Fire Alarm Verification
* Special Fire Suppression Systems
* Fire Extinguishers
* Smoke Control Systems
* Commercial Kitchen Exhaust Cleaning
* Fire Pumps

AREA OF SERVICE

765+ Fire Protection Technicians are registered with ASTTBC.
Focus Corporation is a multi-disciplinary consulting firm providing a range of planning, engineering, geomatics and project management services to clients in the local government, land development, environmental, infrastructure, energy and resource sectors. We have partnered with our clients around the globe, taking projects from the conceptual and feasibility stages to completion and beyond.

Since our inception in 1977, Focus has grown in terms of services provided and range of expertise. Today, we are recognized as one of the industry’s leading firms, providing our clients with the following services:

- Community Infrastructure
- Graphic Design & Layout
- International Land Management
- Land Development
- Land Use Planning
- Landscape Architecture
- Water & Wastewater Treatment
- Water Resources Engineering

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Invermere - Bronwyn Denton - Ph: (250) 342-9767 - bronwyn.denton@focus.ca  
Kelowna - Charlie Guenther - Ph: (250) 980-5500 - charlie.guenther@focus.ca  
Rossland - Elise Pare - Ph: (250) 362-5137 - elise.pare@focus.ca  
Victoria - Chuck Price - Ph: (250) 474-1151 - chuck.price@focus.ca
Koers & Associates Engineering Ltd. provides consulting civil engineering services to its clients from a broad base of experience, utilizing modern robotic field measuring instruments, computer assisted design, drafting, reporting, and management facilities, complemented with the latest technology production equipment. Computer facilities are integrated to enhance highly developed personal engineering skills in the delivery of high quality professional engineering services to a wide range of public and private organizations.

The firm caters to the municipal infrastructure engineering market, covering both public and private projects, from feasibility and planning, through detailed design and construction services, to commissioning, operational assistance, and project management. Total staff is 22, including 8 professional engineers. The firm was established in 1987, and has offices in Parksville and Courtenay.

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SPECIALTIES
• Materials engineering
• Geotechnical & hydrogeology
• Process and energy technology
• Building science
• Environmental site assessments and audits
• Hazardous materials management
• Contaminated Site remediation
• Structural diagnostics and rehabilitation
• Corrosion assessment & prevention
• Cathodic protection
• Welding and metallurgy
• Air emission inventories and testing
• Air quality modeling and assessment
• Indoor air quality and toxic mould assessment
• Materials testing and laboratory services

CONTACTS
Richmond: Nick Davis, P.Eng.
Surrey: Mel Magee, P.Eng.
Nanaimo / Courtenay: Don Stedeford, Manager, CD, MBA, C.Tech.
Kelowna: Paul Ell, P.Eng.
Victoria: Alex McGowan, P.Eng.
Abbotsford: Calum Buchan, P.Eng.
Calgary / Edmonton: Oliver Gepraegs, MA.Sc, P.Eng, Regional Manager - Alberta

AREA OF SERVICE
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Onsite Wastewater Registration Program

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Website:  http://owrp.asttbc.org  
Email:  info_owrp@asttbc.org

CONTACT

Ron Hein, ROWP, Manager, Onsite Wastewater Registration

DESCRIPTION OF FIRM

The Sewerage System Regulation requires an ‘Authorized Person’ or a ‘Professional’ to plan and install onsite wastewater (septic) systems. A Registered Onsite Wastewater Practitioner’ (ROWP) registered with the Applied Science Technologists and Technicians of BC (ASTTBC) is recognized as an Authorized Person for Type 1 and Type 2 systems.

The registration process includes an assessment of formal training, experience, and professional references. ROWPs are required to complete a professionalism in practice program and examination. ROWPs must adhere to a Code of Ethics and are held professionally responsible under the Sewerage System Regulation and the ASTT Act and Regulations. ROWPs are required to maintain their competence and are provided access to professional liability insurance.

For further information and to locate a ROWP please visit http://owrp.asttbc.org

SPECIALTIES

The Sewerage System Regulation regulatory framework is as follows:

• Replaces Health Authority directed regulation with industry accountability
• Health Authority Permits are no longer required
• Regulations require training and ASTTBC registration of industry practitioners
• Provides flexibility for new and emergent onsite wastewater treatment technologies

AREA OF SERVICE

550+ Registered Onsite Wastewater Practitioners in British Columbia.

To find a ROWP in your area, please visit our website at http://owrp.asttbc.org and click on 'Find a ROWP'
The Public Works Inspectors Society (PWIS) is a not-for-profit association dedicated to promoting career and professional recognition in the field of public works inspection.

PWIS is partnering with the Applied Science Technologists and Technicians of BC (ASTTBC), a professional association of 9,500+ technology professionals in BC, to offer professional certification for public works inspectors. The title “Certified Public Works Inspector” or the designation “CPWI” is awarded by the Public Works Inspection Certification Board to inspectors who meet the certification standards. CPWIs are governed by the ASTT Act and Regulations, including a professional Code of Ethics.

PWIS is collaborating with the BC Institute of Technology in delivering part-time courses in public works inspection.

PWIS members work with municipal, provincial and federal governments, contractors, consulting engineering firms and inspection companies. CPWIs may be certified at one of three levels, and will offer services at an entry level, involving inspection and testing to more advanced levels of responsibility including taking direct control of public works projects.

PWIS has 80+ certified members in British Columbia.
Steel Detailers Institute of BC
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CONTACT

Brian Wong, CTech, RSD
Jason Y. Jung, AScT, ASTTBC Senior Staff Liaison

DESCRIPTION OF FIRM

The Steel Detailers Institute of British Columbia (SDIBC) is a professional institute, representing certified and practicing Steel Detailers in BC. SDIBC certified members are highly qualified and knowledgeable professionals with qualifications that adhere to rigorous standards of practice and a code of ethics.

Our members are registered under a provincial statue with the Applied Science Technologists & Technicians of BC (ASTTBC). It is our mission to advance the profession of Steel Detailers and the professional recognition and career development of Registered Certified Steel Detailers in a manner that serves and protects the public interest.

ASTTBC is a registered, self-governing, professional association with a membership exceeding 9,500+ practitioners in a variety of disciplines and technical specialties.

SPECIALTIES

The Applied Science Technologists and Technicians of BC (ASTTBC) registers and certifies Steel Detailers in BC. There are three levels of certification which identify ASTTBC registered Steel Detailers. These are:

- RSD - Registered Steel Detailer
- CSD - Certified Steel Detailer
- ASD - Associate Steel Detailer

With RSD being the highest certification granted.

AREA OF SERVICE

Steel Detailers in BC are encouraged to join SDIBC and achieve professional certification through ASTTBC as a Steel Detailers.
Hemmera is a boutique environmental consulting firm that is recognized for its strong client focus, diverse expertise, and technical excellence. We act as a trusted partner to our clients, providing solutions that safeguard the environment and the community, while advancing economic opportunities. The strength of our team has made us the firm of choice for some of the largest environmental projects in Western and Northern Canada. Hemmera is headquartered in Vancouver, British Columbia, with regional offices in Burnaby, Victoria, and Calgary. www.hemmera.com

Our teams can support a wide range of municipal initiatives, including:

- Applied Ecology and Ecosystem Management
- Environmental Engineering
- Environmental Impact Assessments
- Environmental Industrial Audits
- Environmental Monitoring & Permitting
- First Nations and Stakeholder Consultation
- Fisheries and Aquatic Management Services
- Geomorphology & Geohazards Services
- Human Health and Ecological Risk Assessment
- Hydrogeologic Investigations & Assessments
- Land Use and Community Planning
- Marine and Coastal Planning Services
- Occupational Health and Air Quality Monitoring/Assessment
- Policy Formulation and Analysis
- Remediation Design and Management
- Renewable Engineering & Auditing
- Site Assessment
- Socio Economic Analysis
- Sustainability and Climate Change Planning
- Toxicology and Genomics

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**Firebreak Canada** is a leading manufacturer of perimeter wildfire detection, protection and notification systems. Their solutions protect wild land interface areas and remote forests from approaching fires. The company’s **FirePosse™** system detects and reports wildfires to local authorities and area residents to protect homes, property and people. The **FireShield™** applies a fire retardant base to the exterior of homes and structures for protection against wildfires by its “set it and forget it” standalone system. The **GISPosse™** is the advanced Fire Mapping and Data Visualization software. This risk assessment package is intelligent, robust, and easy to use and will display wildfire locations while giving meteorological forecasting. This allows firefighters to vacate an area if there is a wind shift putting them in danger.

We invite you to visit our website at www.FirebreakCanada.com.

For a free consultation and proposal, please contact us at: 1-877-331-SAFE (7233) or email Info@FirebreakCanada.com
**R.A. Beauchamp & Associates**

*Local Government & First Nations Consultants*

220B 17th Street West, North Vancouver, BC V7M 1V6

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Website: http://localgovernmentconsulting.ca  
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R.A. Beauchamp & Associates is a local government and First Nations consulting firm providing expertise in a wide range of professional services focusing on effective organization development, good governance, strategic planning, information management, and service delivery excellence.

Our firm brings a wealth of experience to the table with a very strong multi-disciplinary team to help provide effective solutions to complex problems and assisting organizations in becoming more efficient and effective. Review the depth of our team on our website at localgovernmentconsulting.ca.

President Rick Beauchamp is an accomplished generalist in all facets of executive management with over 42 years experience in municipal and regional government. He has a very diverse background with extensive experience with five amalgamations and reorganizing of public bodies requiring extensive communication and consultation in developing implementation plans and cultural change.

**SPECIALTIES**

- Governance best practices
- Council orientation workshops
- Executive searches and temporary assignments
- Corporate strategic planning
- Organization / service assessments
- Facilitation and training
- Policy and procedure development
- First Nations consultation / service agreements
- Community relations
- H/R and communication strategies
- Information and records management
- Research and special projects

**PRIMARY CONTACT**

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Anna-Maria Wijesinghe, Manager, Member & Association Services, UBCM amwijesinghe@ubcm.ca

DESCRIPTION OF FIRM

Pacific Blue Cross and BC Life & Casualty Company are BC organizations that share a common mission to be the most trusted and reliable provider of cost-effective health, life and disability coverage for their members. Both organizations are located in Burnaby and are committed to servicing their growing memberships. Together, they provide benefits and travel coverage for approximately two million Canadians.

Pacific Blue Cross and BC Life & Casualty Company make a difference in the province of BC by taking a leadership role in the ongoing discussion around the need for more preventive and supportive health programs. They are also committed to the values of innovation and setting the service standard against which all other providers are measured.

Facts about PBC/BC Life

• BC’s largest provider of Health and Dental benefits
• Approximately 700 employees
• Over two million members
• 8,000 employee group plans for businesses, governments, unions and associations
• Approximately 30,000 individual plan customers
TallSky Consulting Group Inc.
401 Treebank Road East
Victoria, BC V9A 4H5

Phone: 250-888-5133
Fax: 250-383-0020
Website: http://www.tallsky.ca
Email: tallsky@shaw.ca

TALLSKY’S CORE SERVICES

- Executive and staff recruitment
- Strategic organizational analysis and redesign
- Facilitation for strategic planning
- Human Resources services tailored to unique requirements of First Nations
- Position description and related classification analysis
- Communications / Public Relations Writing

ORGANIZATIONAL DESIGN / CHANGE

TallSky will plan, develop, and implement creative organizational solutions in order to improve the effectiveness of your organization. This involves clearly defining the current organization - its strengths and weaknesses - and guiding management to define the “new” organization best suited to meet your emerging needs.

RECRUITMENT AND STAFFING

TallSky provides you with the results of over 15 years successful experience in Executive Recruitment and staff recruitment for a wide range of positions. We employ a variety of strategies that can include formal advertising, outreach programs, and informal / formal recruitment methods.

PERFORMANCE MANAGEMENT

TallSky develops successful employee performance management tools and key processes to establish performance baselines, develop attainable goals, and measure the success in meeting those goals.
Waterhouse Executive Search
Suite 300-1055 West Hastings Street
Vancouver, BC V6E 2E9

Phone: 604-806-7715
Website: http://www.waterhousesearch.com
Email: vancouver@waterhousesearch.com

CONTACTS

Grant Smith CHRP, Senior Partner (604) 806-7715 ext. 1
Barb Schimnowsky CMC, Senior Partner (604) 806-7715 ext. 2

DESCRIPTION OF FIRM

Waterhouse Executive Search Ltd. is a leading professional services organization developed by the Vice President of the former Executive Search division of PricewaterhouseCoopers LLP. Our partners have over 50 years of combined recruitment expertise and have CMC or CHRP designations. They are members of the Canadian Association of Management Consultants and the British Columbia Human Resources Management Association.

Our ability to attract highly qualified candidates to complex, demanding positions has established Waterhouse Executive Search as British Columbia’s leading Municipal Executive Search firm. Over the past decade, we have assisted Mayors, Councils Board Chairs and Directors with structured and defensible selection process enabling them to select candidates that fit the personality, style and direction of their organizations.

Through a National Network of Associates specifically in Vancouver, Calgary, Saskatoon, Winnipeg, London, Toronto, Montreal and Seattle, Washington, we have the capability of reaching prospective candidates within a broad range of industry sectors both public and private.

SPECIALTIES

As a broad based Executive Search firm offering recruitment services to a wide array of industry sectors, Waterhouse Executive Search is highly respected for their expertise within the Municipal Sector. Over the past decade we have successfully managed many highly complex engagements for positions such as: Chief Administrative Officer, Directors of Engineering, Planning, Parks and Recreation, Human Resources, Clerk and Fire Chief.

AREA OF SERVICE

Within the Municipal Sector, we provide specialized Executive Search services to the province of British Columbia, Alberta and Yukon. Additionally, we have the capability of providing recruitment services across Canada, through, our national network of search partners.
Aon
900 Howe Street, Box 3228
Vancouver, BC V6B 3X8

Phone: 604-688-4442
Fax: 604-682-4026
Website: http://www.aon.ca
Email: farzad.ershad@aon.ca

About Aon Public Sector
We are a global team of risk management and human capital consulting professionals serving our local provincial governmental, quasi-governmental, civil, social and educational clients. We use cutting-edge, creative and forward-thinking techniques to respond to risk related needs and to address the unique challenges of rapidly developing social and economic conditions today, and for tomorrow.

Aon Hewitt designs, implements, communicates and administers a wide range of capital, retirement, investment management, health care, compensation and talent management strategies.

Public Sector Risk Management
Shrinking budgets and staff, new regulations and increased demands for services are forcing today’s risk executives to do more with less. In addition, climate change, technology advancement and population growth continue to stress the existing infrastructure and change both the levels and types of risk present.

Risk Thought Leadership for Governmental, Quasi-governmental, Civil, Social and Educational Organizations
To address these challenges, Aon turns to its Public Sector Practice, a team of professionals serving our governmental, quasi-governmental and other public sector clients.

Nationally, Aon’s public sector practice has a network of over 100 colleagues who serve in account management, brokerage, sales, claims, risk control, actuarial and additional areas. Moreover, our national group is part of a global network of public sector practices that include Canada, the United Kingdom, Australia, France, Italy, Spain and Belgium.

Aon professionals in these countries share information and insight, enabling our clients to remain informed of public sector trends & issues from a global to a local perspective.

Capabilities and Client Services
We have detailed knowledge of specialty coverage for exposures that include:

- Crime
- Cyber risk
- Historical Property
- Environmental
- Firefighters and EMTs
- Law enforcement
- Public officials
- Special events
- Educators
- Fiduciary responsibility
- Retirement
- Investment Management
- Healthcare
- Compensation & talent management

Our products and services include:
- Property and Casualty
- Public Official Management Liability
- Construction
- Environmental Impairment Liability
- Earthquake Modeling
- Actuarial and analytics
eSolutions software and services
- Risk control and claims consulting
- Total cost of risk analysis techniques
- Employee benefits

PRIMARY CONTACTS
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Vanessa La Fortune | Senior Associate
Aon Hewitt | Health & Benefits
Suite 2010 | 1111 West Georgia Street | Vancouver, BC V6E 4M3
vanessa.lafortune@aonhewitt.com
Sports-Can Insurance Consultants Ltd.

#103 8411 200th Street
Langley, BC V2Y 0E7

Phone: 604-888-0050
Fax: 604-888-1008
Website: http://www.sports-can.ca
Email: vmansfield@sports-can.ca

Municipal User Liability Program

Sports-Can Insurance Consultants Ltd. is the top choice for Municipal users liability programs. Excellent service, seamless program set up.

We will work with any licensed Insurance Broker to set up this easy to use and time saving insurance program.

Have your Insurance Broker contact us today for more details.
BC Assessment
400 - 3450 Uptown Boulevard
Victoria, BC V8Z 0B9

Phone: 250-595-6211
Fax: 250-595-6222
Website: http://www.bcassessment.ca
Email: info@bcassessment.ca

We Value BC

BC Assessment is a provincial Crown corporation, governed by a Board of Directors, with a mandate to create uniform property assessments which can be relied upon to build sustainable communities in British Columbia.

BC Assessment annually determines the correct classification, actual value and tax exemption status for nearly 2 million properties across the province worth a combined total of over $1 trillion. The assessment rolls provide a fair and equitable base from which local governments and the provincial government raise more than $6.2 billion annually in property taxes to support local services.

BC Assessment’s unique products and services are used by both the public and private sectors. The corporation operates 17 offices in 10 regions.

For more information, go to: www.bcassessment.ca or follow us on Twitter, Facebook, YouTube and LinkedIn.

Primary Contacts

Office of the President and CEO
info@bcassessment.ca

Business and Customer Services
Toll free: 1 800 668-0086
BRITISH COLUMBIA INSTITUTE OF PROPERTY INSPECTORS
10767-148th Street
Surrey, BC      V3R 0S4

Phone:       604-584-2447
Fax:          604-585-2790
Website:     http://www.bcipi.net
Email:       info@bcipi.net

CONTACT

Peter Link, CTech, CPI, CRA, Senior Staff Liaison

DESCRIPTION OF FIRM

As of March 31, 2009 the BC Government requires all house inspectors to be licensed. BCIPI members are qualified to be licensed by Consumer Protection BC (CPBC).

BCIPI members are registered by the Applied Science Technologists and Technicians of BC (ASTTBC), a self-governing professional association of 9,500+ technologists, technicians and technical specialists. ASTTBC is one of the three organizations or programs recognized by the CPBC for licensing of house inspectors.

BCIPI members have the highest standards in BC for professional registration and licensing. BCIPI members are professionally accountable to ASTTBC and as of March 31, 2009 to the licensing requirements of the CPBC.

SPECIALTIES

Certified Property Inspectors (CPI), Certified House Inspectors (CHI) and Provisional Certified House Inspectors (CHI(P)) are trained professionals who have met the required level of education and experience necessary for certification.

The CPI/CHI/CHI(P) designation is granted under the Applied Science Technologists and Technicians Act and Regulations.

AREAS OF SERVICE

BCIPI has 194+ members in BC.

Please visit www.bcipi.net and click on ‘Hire an Inspector’ to locate an inspector in your area.
Johnson & Elligott
903 Foster Avenue
Coquitlam, BC V3J 2L8

Phone: 604-936-7108
Fax: 604-936-7128
Website: http://www.johnson-elligott.ca
Email: rick@johnson-elligott.ca

CONTACT NAMES / TITLES
Beth Johnson, Partner
Phone: 604.943.9370
E-mail: beth@johnson-elligott.ca

Rick Elligott, Partner
Phone: 604.936.7108
E-mail: rick@johnson-elligott.ca

DESCRIPTION
Johnson & Elligott is an experience-based company that brings together the local government expertise of a former Mayor and a senior manager with a background in finance, planning and administration. Both share a well-rounded working knowledge of local communities and the challenges faced by Councils, police, school and regional boards, and staff, on a daily basis.

We understand and communicate in the language of local government. Our focus is helping elected and appointed officials and staff in communities and regional districts plan for the future, solve problems, and work more effectively and productively.

In addition, we partner with other professionals to provide a broad range of services to local government.

SPECIALTIES
Strategic planning... to create goals and objectives; identify issues and opportunities; establish priorities;
outline alternatives and analyze the impacts; and generate workable solutions and implementation strategies.
Governance... for the most effective and efficient use of elected officials', appointed boards', and staff's time and resources.
Mentoring... to help elected officials, appointed boards, committee members, administrators, and senior staff fulfill their mandates and cope with the challenges of their position.
Facilitation... of workshops, retreats, public meetings and consultations.
Roles, responsibilities, and team building... to help Council and staff be more effective and productive working as teams and in partnership with one another.
Policy development... on a broad range of local government and community issues.
Orientation for newly elected officials... combines basic survival information with the realities of being an elected official.

AREA OF SERVICE
Based in British Columbia; service throughout Canada.
Bull, Housser & Tupper LLP
3000 Royal Centre, 1055 West Georgia Street
Vancouver, BC V6E 3R3

Phone: 604-687-6575
Fax: 604-641-4949
Website: http://www.bht.com
Email: mailbox@bht.com

With our proven track record and status as one of the largest premier firms in British Columbia, our lawyers offer clients the breadth and depth of experience that comes with being a leader in the Canadian legal industry. The firm’s flourishing practice areas include: local government, public/private/partnerships, labour, environmental assessment, construction contracts/litigation, tax land development and insurance litigation, including property damage and liability.

PRIMARY CONTACTS

Kathleen Higgins 604-641-4813 kth@bht.com
Dan Bennett 604-641-4882 db@bht.com
James Goulden 604-641-4934 jhg@bht.com
Lui Carvello, MCIP, worked in planning departments in England, Ontario and B.C., and for development consultants, during and following a Waterloo planning undergrad. He returned to university for an Osgoode Hall Law degree and combined that with a Masters in Environmental Studies. For several years, Lui worked at Canada’s largest law firm advising developers and major corporations, and then over 6 years with a municipal law firm advising local governments and non-profit organizations across the province. Carvello Law Corporation was established in 2010 to focus on planning, development and environmental law matters, primarily for local government. Immediate success and loyalty from previous clients and many new ones resulted in larger downtown office space and expanding the practice to include an experienced litigator. But personal service, with practical advice, creative options and value remains most important.

Legal advice and drafting is focused on the full gamut of planning, development and environmental law issues, legislation, bylaws, policies, agreements and negotiations. This ranges from reviewing and redrafting OCPs, Zoning Bylaws and Subdivision & Development Control Bylaws (and a variety of other bylaws) on the policy side of local government work, to time-sensitive comprehensive rezonings, development agreements and covenants, and associated negotiations on the development approvals side. Added considerations arise from subdivisions, contaminated sites, development permits, non-conforming uses and siting, heritage, DCCs, parkland, riparian area, amenity bonusing, servicing, housing agreements, parking, flood plain, design, tax exemptions, landscaping, constitutional, jurisdictional and multiple other issues, all which he seeks to simplify for clients through knowledge, passion and a commitment to excellence in client service.

Lui has presented to local government officials and others through the LGMA Clerks & Corporate Officer’s Forum and School for Statutory Approving Officer, BC Land Summit, PIBC Conferences, Continuing Legal Education, UDI, Uvic and client seminars. A variety of half and full-day workshops are available on demand, including on S.219 Covenants, Development Permits and Heritage Conservations Areas, OCPs, Board of Variance and Advisory Planning Commissions and more.

Lui Carvello, MCIP
Lawyer and Planner
Co-Chair, CBA Municipal Law Section (BC Branch)
Farris, Vaughan, Wills & Murphy LLP is a leading Canadian law firm with a 100-year history of providing quality and effective legal services. With 85 lawyers practising nationally and internationally from our offices in Vancouver, Kelowna, and Victoria, British Columbia, Farris has been ranked by Lexpert, the most respected legal publication in Canada, as a leading corporate and litigation firm in Vancouver for many years.

Our lawyers serve a diverse client base that includes government, municipalities, and some of the largest public institutions and private corporations in B.C., providing innovative solutions and unparalleled knowledge and expertise to our clients. For over one hundred years, Farris has made substantial contributions to the Province's judiciary, and we have been at the forefront of legal developments within the Province in the areas of commerce and government.

**PRIMARY CONTACT**

R. Christopher Holmes  
Phone: 604-661-9335  
Email: cholmes@farris.com
Established in 1885, Fulton & Company LLP is the oldest continuing law firm in British Columbia. We have a long history of providing quality legal services to local, regional and national clients.

Fulton & Company LLP has one of the largest and most experienced local government law departments in British Columbia. Our firm is comprised of 26 lawyers. Our lawyers are supported by approximately 70 additional staff, including a chartered accountant, paralegals, legal secretaries, clerks, information technology specialists and accounting staff.

Fulton & Company LLP is the preferred legal counsel for a number of local governments throughout British Columbia in the following areas:

- Litigation
- Local Government contracts
- Planning
- Statute interpretation
- By-law drafting
- By-law enforcement
- Risk management

**PRIMARY CONTACT**

Jeff Locke jlocke@fultonco.com
Harper Grey LLP is a Vancouver-based law firm with 56 lawyers who primarily focus on dispute resolution and litigation.

We serve local governments and their stakeholders in the following areas:

1. **Defamation and media law:** representation of elected and municipal officials in matters alleging defamation in print, email, internet and social media. Our defamation lawyers have presented at UBCM conferences. Learn more about Harper Grey LLP’s defamation law services.

2. **Environmental regulation and dispute resolution:** provision of advice in matters involving real estate, brownfield development, contaminated sites, regulatory compliance and dispute resolution. The chair of our environmental law group, Richard Bereti, is the author of Environmental Legislation and Commentary. Learn more about Harper Grey LLP’s environmental law services.

3. **Banking and insolvency disputes:** we are able to help municipalities with disputes involving banking, collections, insolvency and matters related to bankruptcy including lease defaults, foreclosures and property issues. Learn more about Harper Grey LLP’s banking and insolvency services.

4. **Employment law:** advice to employers regarding disputes, terminations, employee policies and related matters. Learn more about Harper Grey LLP’s employment law services.

**PRIMARY CONTACTS**

- **Bryan Baynham, QC:** Partner, Defamation, Media Law, Real Estate and Commercial Litigation - 604.895.2802 | bbaynham@harpergrey.com | web profile

- **Richard E. Bereti:** Partner, Environmental Regulation and Dispute Resolution - 604.895.2816 | rbereti@harpergrey.com | web profile

- **Salman Bhura:** Partner, Banking and Insolvency Disputes - 604.895.2801 | sbhura@harpergrey.com | web profile

- **Richard P. Attisha:** Partner, Employment Law - 604.895.2811 | rattisha@harpergrey.com | web profile
Lidstone & Company, Barristers and Solicitors
1300 - 128 Pender Street West
Vancouver, BC V6B 1R8

Phone: 604-899-2269
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Email: lidstone@lidstone.info

PRIMARY CONTACTS

Don Lidstone, Q.C.
Lindsay Parcells
Sara Dubinsky
Marisa Cruickshank
Paul Hildebrand, Associate Counsel

Lidstone & Company acts for municipalities and regional districts, and on occasion acts for entities that serve special local government purposes, such as local government authorities, boards, commissions, corporations, societies, or agencies, including police forces and library boards. The firm provides legal services in every area of local government law, including governance, bylaws, agreements, labour and employment relations, planning and land use, legislative drafting and lobbying, litigation, bylaw enforcement, expropriation, procurement, commercial law, conveyancing and other real property matters, finance and taxation, arbitration and other forms of dispute resolution, and legal opinions. The reputations, experience, expertise and qualifications of our lawyers, and the quality of our service, have led a number of municipalities and regional districts to choose Lidstone & Company as their preferred legal counsel.
**MURDY & McALLISTER, BARRISTERS AND SOLICITORS**
P.O. Box 49059, #1 155 - Two Bentall Centre, 555 Burrard Street
Vancouver, BC  V7X 1C4

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**CONTACT**

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Michael McAllister  
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**DESCRIPTION OF FIRM**

Since 1980, our firm has restricted its practice to acting on behalf of local government throughout British Columbia.

**PREFERRED AREA OF PRACTICE**

Our firm has experience in all areas of the law relevant to local government. We have appeared in all levels of Court in British Columbia, Federal Court of Appeal and in the Supreme Court of Canada on a wide range of issues. We have also appeared before many administrative tribunals such as the National Energy Board, Assessment Authority, Labour Relations Board, the Environmental Appeal Board, British Columbia Utilities Commission and the Expropriation Compensation Board. We have experience in all aspects of land development and regulation and have particular experience in the areas of nuisance businesses and public private partnerships.

**AREA OF SERVICE**

Our firm provides a full range of legal services to local government.
Stewart McDannold Stuart, Barristers & Solicitors
2nd Floor, 837 Burdett Avenue
Victoria, BC      V8W 1B3

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Fax: 250-380-3008
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Email: logolaw@sms.bc.ca

DESCRIPTION OF FIRM

Stewart McDannold Stuart is committed to using its extensive experience in local government and other areas of law, to work on behalf of local governments throughout the Province. We offer practical, cost effective advice and full legal services to all forms of local government, including municipalities, regional districts, regional health authorities, regional hospital districts, improvement districts, water and sewer boards, and school districts. Our clientele is restricted to local governments and related bodies, and provincial ministries and Crown corporations, and to BC Assessment.

Our firm’s policy is that we do not act in opposition to local government.

PREFERRED AREA OF PRACTICE

Solicitor’s Services: providing interpretation on all legislation affecting local government including the Community Charter and Local Government Act, drafting and reviewing bylaws, contracts, real estate transactions and advice on municipal, planning and environmental law as well as other subjects of interest to local governments.

Litigation: both plaintiff and defence at all levels of the Court system and before administrative tribunals, including bylaw enforcement, planning, injunctions, Charter of Rights, construction and engineering, contract, elections, environmental, expropriation, insurance and negligence, real property assessment and taxation.

Labour Relations: including employment and dismissal law, negotiating collective agreements, grievance and arbitration proceedings and applications to the Labour Relations Board.

Municipal corporate and financial advice: management consulting and administrative advice, including briefs to provincial and federal government commissions and agencies, in house training and seminars for both appointed and elected officials.

AREA OF SERVICE

We act for local government in all parts of British Columbia. We are based in Victoria within walking distance of the Courthouse, Ministry of Community, Sport and Cultural Development, and other government offices, and we travel to our clients throughout the Province.
Young Anderson provides the full spectrum of legal services to some of the largest and smallest local governments in British Columbia. We also provide ad hoc legal services to municipalities from Newfoundland to the Yukon Territory. Local government law is the preferred area of practice of all of the members of the firm, but within that context, our lawyers have a great diversity of skills and experience. The firm’s practice reflects the wide variety of issues addressed by local governments. In addition to advising our clients on local government bylaws, council and board procedure, land use control, property taxation and expropriation, our lawyers have expertise and experience in a variety of fields in which local governments are involved including real estate, corporate and business law, employment law, tendering and construction law, First Nations law, environmental law, human rights and freedom of information and privacy protection.

Young Anderson has a national reputation in local government law, the principal area to which the firm confines its practice. The founding partners established the partnership in response to a strong demand for a full-service local government law firm offering an experienced, cost efficient practice with a single focus. The response from local governments was immediate and positive. That Young Anderson’s practice now involves provision of legal services to local governments throughout British Columbia and in other Canadian jurisdictions is indicative of the success and recognition of this concept. The partners and associates have, in various roles over more than twenty-five years, participated in the resolution of the entire range of issues facing local governments large and small.

**Kelowna Office Contact Information:**

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Email: george@georgecuff.com

CONTACTS

George B. Cuff, CMC - President

DESCRIPTION OF FIRM

George B. Cuff & Associates Ltd. provides a broad range of advisory and training services to a largely public sector clientele. The firm specializes in providing advice to Councils and senior management in the areas of governance, role clarity, and effective organizations. One of Canada’s longest established consulting firms specializing in giving advice to municipalities and regional districts, George B. Cuff & Associates Ltd. has a reputation for candour and getting results.

SPECIALTIES

- Governance Advice
- Municipal Restructuring
- General Consulting Services
- Legislative and Administrative Reviews
- Training and Development Sessions
- Policy and Procedure Development
- Strategic Planning
- Council Workshops

AREA OF SERVICE

Based in western Canada; service to each province and territory. See terms of reference for governance and corporate reviews on our website: www.georgecuff.com
HR Group Management Consultants
Suite 105, 4990 - 92nd Avenue
Edmonton, BC   T6B 2V4

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Fax:          780-466-6262
Website:     http://www.hrgconsulting.com
Email:       hrgroup@hrgconsulting.com

HR Group is a partnership of highly experienced management consultants who specialize in organizational effectiveness and human resources management in both the private and public sectors. We are well aware of the challenges that municipalities face and well experienced in municipal organizational reviews and the issues surrounding shared municipal services and alternative means of service delivery.

We provide our clients with:

• first hand experience and knowledge of best practices
• honest advice; we call a spade a spade
• simple, practical and “doable” solutions that reflect your workplace and are not “off the shelf”
• immediate availability through toll free help lines

SPECIALTIES

Our practice includes organizational reviews and development, human resources management, staff / board development and strategic planning including shared services. We publish a quarterly newsletter. Some articles we have published are “Organizational Reviews: A Positive and Productive Approach”, Municipal World, April 1997 and “Shared Services are Inevitable”, Municipal World, October 2000.
Are you undertaking a strategic initiative? Narver Management Consulting provides knowledge, advice and structure in organizational problem solving, strategic planning and change management. Debbie Narver founded this company based on her experience as a manager in the B.C. Public Service, and her desire to help other managers to deliver exceptional results on complex and challenging projects. Leveraging our extensive experience in government services and multi-stakeholder projects, we provide project management, business research and analysis, stakeholder engagement and action plan development. Our approach is based on collaboration, innovation, integrity and respect. Based in Nanaimo B.C., we are available to provide support to clients throughout the province. To reduce the environmental impact of travel, we can supplement face-to-face meetings with communication technology where appropriate.

Please visit our website www.narvermanagement.ca and contact us at debbie@narvermanagement.ca or phone 250-585-8725.
If you are currently facing a critical challenge or simply want to be better prepared to meet future challenges, The Shoop Group can help. We offer direct consultation and training services, tailored to your organization’s needs in the following areas:

- Change Management
- Leadership Development
- Conflict Analysis/ Engagement
- Strategic Planning
- Coaching/Mentoring
- Governance
- Public Engagement and Consultation
- Policy Development
- Strategic Human Resources

The Shoop Group is committed to working collaboratively to ensure you generate value for your dollar. Through our network of highly experienced associates we bring a unique combination of senior management and consulting experience with public, private and not-for-profit organizations which enables us to address your complex or time sensitive needs,

**PRIMARY CONTACT**

Michael Shoop, PhD
250.361.5772
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Skype mshoop
ASSOCIATION OF BRITISH COLUMBIA LAND SURVEYORS

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CONTACTS

Janice Henshaw, - Executive Director
Chuck Salmon, BCLS - Secretary-Registrar

DESCRIPTION

The Association of British Columbia Land Surveyors is established under provincial statute and is the self-governing licensing body which administers admission into the profession and regulates the conduct of its members. Practicing members of the Association are British Columbia land surveyors, identified by the initials “BCLS”.

British Columbia Land Surveyors are charged with the responsibility of carrying out all cadastral surveys within the Province of British Columbia, which include surveys of land, water and airspace, rights of way, condominiums, leases and mining claims. Under the Land Surveyors Act, only a BC land surveyor may establish or re-establish property boundaries or corners and only a BC land surveyor may provide an opinion as to the location of an improvement or feature relative to a parcel boundary or corner.

Additionally, BC land surveyors perform topographic surveys, control and engineering surveys, mortgage or form certificates, site planning and subdivision design, and can be the prime consultant or a team member in the implementation of a Geographic Information System (GIS). BC land surveyors also act as expert witnesses in matters of litigation if survey determinations are in question.

Members of the Association of BC Land Surveyors have subscribed to a code of ethics and are under oath to ensure a complete and high standard of client protection. Further information and a complete list of members may be obtained from our website at www.abcls.ca.
**SITE IMPROVEMENTS SURVEYS**
10767-148th Street
Surrey, BC V3R 0S4

Phone: 604-585-2788
Fax: 604-585-2790
Website: http://www.asttbc.org
Email: techinfo@asttbc.org

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**Site Improvements Surveys**

*Program administered by the Applied Science Technologists and Technicians of BC (ASTTBC).*

**CONTACT**

Charles Joyner, AScT - Registrar

**DESCRIPTION OF FIRM**

The Practice of Site Improvements Surveys is defined as the determination of the relative location of structures to legal survey monuments and Land Titles Office records and plans. These surveys are typically required by lending institutions as a condition of mortgage approval and by municipal authorities, as a part of the building permit process, for the location of forms and related ancillary works prior to construction.

ASTTBC members who hold this special certification are recognized with the designation and title, RSIS, Registered in Site Improvements Surveys.

**SPECIALTIES**

ASTTBC Members registered as Technical Specialists in Site Improvements Surveys are encouraged to carry professional liability errors and omissions insurance to a minimum of $500,000. To obtain the name of an RSIS certified Technical Specialist in your area contact the ASTTBC office at (604) 585-2788.

**AREA OF SERVICE**

Over 350 Members are certified by ASTTBC in Surveying and Mapping (Geomatics) Technologies, with 22 of these members currently registered with ASTTBC as RSIS.
Habitat Systems Inc.

Habitat Systems is your distributor of park, playground and landscape equipment in British Columbia. We have worked with hundreds of municipal contacts across Western Canada on their park projects. Our services include complimentary site assessments, custom designs, in-house installations and a full parts department.

Visit our website to see our wide range of outdoor products.

Contact us toll free at 1(866) HABITAT (422-4828) or by email at info@habitat-systems.com to be connected to the office nearest you.

Playground Equipment | Outdoor Fitness | Surfacing | Site Furniture | Sports & Rec | Skateparks | Waterparks
Eli Mina Consulting
#364-3495 Cambie Street
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Eli Mina, M.Sc., P.R.P., is a Vancouver based meeting mentor, professional Chair, and Board effectiveness consultant. Eli holds the designation of a Registered Parliamentarian and completed a 210 hour dispute resolution program at B.C.’s Justice Institute.

Since 1984, Eli has advised his clients on chairing contentious meetings, building better decision making teams, preventing and dealing with disputes and dysfunctions, demystifying and humanizing the rules of order, and minute taking standards. Eli’s clients come from municipal government, school boards, first nations, businesses, credit unions, regulatory bodies, and the non-profit sector.

Eli Mina’s book “101 Boardroom problems and how to solve them”, as well as his four other books and his e-training programs “Making Meetings Work” and “Minute Taking Standards and Related Issues” are available for purchase at www.elimina.com/books/e-products.php.

Eli is also the author of other books on meetings, rules, effective decision-making, and minute taking. His website, www.elimina.com/insights includes an archive of many articles on shared decision making, making meetings work, rules of order - demystified, minute taking standards, and communicating under pressure. You may sign up for a free electronic newsletter “Deliberations” at www.elimina.com/subscribe.

Training programs include (see website for details):

“101 Boardroom Problems & How to Solve Them”
“Meetings, Rules & Effective Decision Making”
“Robert’s Rules of Order - Demystified”
“Making Meetings Work Better”
“Minute Taking Standards & Related Issues”
Catherine Berris Associates Inc. (CBA) is an award-winning consulting firm providing planning and landscape architecture services on a wide variety of project types. Our high-level GIS services enable sophisticated analyses, 3D visualizations (still and moving), and crisp presentations.

Our planning work involves preparation of official community plans, development planning, and environmental planning. We involve the public extensively, using engaging consultation and conflict resolution techniques to build consensus and support for plans. Our plans are clear and concise, with thoughtful graphics.

Our landscape architecture work focuses primarily on public space, and we adhere to clear social and environmental values. We work extensively in parks and recreation master planning and design, and we have special expertise in restoration and enhancement of environmental resources.

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Building lasting, livable communities. CitySpaces is a leading provider of consulting services in Western Canada, specializing in community planning and design, development consulting, research and evaluation, and public engagement. Anchored by 14 professional planners, and enriched by staff with specialized experience, we collaborate with our clients to solve problems, communicate ideas, and reach successful outcomes.

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Celebrating our 25 years as a professional planning firm, have offices in Vancouver, Victoria and Calgary. Contact us: 1-866-383-0304, www.cityspaces.ca, facebook@cityspaces, twitter@cityspaces, or Linkedin@cityspaces
The essence of our work is to help organizations make effective strategic and resource allocation decisions during periods of change and to support effective community consultation processes. We take pride in having maintained a reputation for high quality services since 1973 and in having many repeat clients who know they can rely on Cornerstone’s skills and expertise.

Cornerstone also publishes a regular recap of all the news and events on First Nations, land claims issues and Aboriginal communities throughout British Columbia. Subscribers to The BC Media Monitor - First Nations Edition have access to a new edition every two weeks.

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Please visit our website at www.cornerplan.com for more information.

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With many years of professional planning, consulting and municipal management experience, Rob Roycroft can assist Local Governments in responding to challenging situations. Whether it be facilitating tough public meetings, bridging the gaps in relations with First Nations, helping Councils develop their priorities and Strategic Plans, conducting internal reviews, recruiting, or with bylaw and policy development, Rob has been there and is equipped to lead and innovate.

Rob thrives on tackling challenging short term assignments, such as the Interim Director of Development Services for the Town of View Royal, Interim Director of Planning & Development for the District of North Cowichan and Acting Manager of Planning for the Comox Valley Regional District. He also filled the role of Manager of Long Range Planning and Special Projects for the Comox Valley Regional District. In that capacity he managed the processes to prepare a Regional Growth Strategy along with a Regional Sustainability Strategy. In addition Rob has become familiar with Climate Change and Green House Gas Reduction issues.

Rob continues to spend time in Yukon working with both the Yukon Government and Teslin Tlingit First Nations on a variety of Land Development Projects. Much of his current work has been in the area of Land Use Planning for both public and private clients. RCS also provides a full range of mapping and technical support to clients. Looking forward to following up after the elections, Rob has developed a series of workshops for New Council Orientation in addition to the Strategic Priority setting sessions. Rob has been a Member and volunteer with the Canadian Institute of Planners and Planning Institute of British Columbia for many years.
First Secure Management is a full-service Vancouver security company providing uniformed and plain clothes security personnel for guard services, mobile patrols, alarm response, employee screening and fingerprinting services. We are proud to have more than 100 full-time employees from various backgrounds to fulfill the various requirements of our clients.

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Since 1891, Municipal World magazine has been the best source for information, news, views, case summaries and trends in the Canadian municipal forum. Published 12 times a year, the magazine is targeted at elected and appointed officials, municipal staff, purchasing agents, engineers, public boards and committees, lawyers, consultants and manufacturers. Municipal World provides up-to-date information on the latest developments in this fast-changing environment, including public-private partnerships, economic development, municipal finance, quality standards, technology, municipal success stories, and coming events.

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DESCRIPTION OF FIRM

Ipsos Reid is Canada’s market intelligence leader, and the country’s leading provider of advertising, customer loyalty, marketing, media, and public affairs research. With operations in eight cities across Canada, Ipsos Reid employs more than 600 research professionals and support staff, and offers a full line of custom, syndicated, omnibus, panel, and online research products and services.

MUNICIPAL EXPERTISE

As Canada’s leader in municipal affairs research, we offer a full line of research solutions to help you better understand the issues at the heart of your community. Our team of experienced researchers can provide you with a scientific form of public consultation that ensures you hear from the entire public rather than just the vocal minority. We collect the information needed to make evidence based decisions, and bring greater depth and analysis to your decision making process. Over the past year alone, we’ve worked with more than 50 different municipalities, providing insight and perspective into public policy issues, financial planning, program development and evaluation, land use and community planning, quality of life assessments and citizen satisfaction surveys. As part of our analysis, we also offer normative comparisons that show how your results compare to those of other Canadian municipalities, providing context and benchmarks against which to evaluate your results.

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Mustel Group is entirely BC owned and operated, based in Vancouver and has been surveying British Columbians for more than 30 years. Known for survey design, execution and interpretation of results on a full range of qualitative and quantitative research methods and analytical techniques, the firm operates a CATI (computer aided telephone interviewing) facility that is supported by a multi-lingual field staff (including Punjabi, Cantonese and Mandarin) of over 75 interviewers. We offer on-site personal interviewing with the ability to cover all areas of the Lower Mainland and province as needed. In addition, we have full web interviewing capabilities.

Our proprietary online panel of BC residents, Giving Opinions, is unique in being entirely randomly recruited (rather than opt-in) and offering donations to local charities as incentives for completing surveys, in addition to prize draws. Our vast quantitative experience includes large mail surveys and hybrid (mixed) methodologies. We also provide a full range of qualitative research services (focus groups—in-person and online, in-depth interviews, recruiting, moderating, hosting, etc).

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iCompass provides **CivicWeb**, the leading cloud-based **Meeting, Records** and **Content Management** Solutions for City Clerks who are swamped with never-ending tasks related to managing their meeting process, records administration and tracking responsibilities.

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IMAGINiT Technologies, A RAND Worldwide Company is the world’s largest provider of enterprise solutions to the engineering community. With 20+ years’ experience, and over 40 offices throughout North America and Asia Pacific, we provide the expertise, training and support to help companies realize the full power of design technology, increase productivity, maximize ROI and gain competitive advantage.

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Tempest is the pre-eminent supplier of Windows-based property and revenue systems in Western Canada and Washington State for the local government sector. Founded in 1993, Tempest develops innovative solutions for our clients to address their complex, changing, and increasingly demanding requirements. Our extensive suite of products has earned a reputation for flexibility, scalability, and ease-of-use. In addition, our track record for delivering on-time and on-budget continues to set a benchmark in the software industry.

Centered around the Land core and including the most critical revenue generating applications (Property Tax and Utility Billing) as well as Desktop Mapping, Bylaw Enforcement, Licensing, Centralized Cash Collection, Permits and Development Tracking, and Citizen Self-Service, the Tempest suite of property software enables local governments to focus on the property aspect of their operation through a centralized Land Management system. Developed with the cooperation of cities, municipalities, and regional governments, our software creates an environment in which staff and customers can view all aspects of a property in a PC-based, Windows and relational database environment that is both easy to use and comprehensive.

The Tempest Development Group has a diverse team of municipal experts, many of whom come from the municipal government sector. This puts us in an ideal position to design and implement complex municipal solutions utilizing industry best practices. Our extensive experience and specialization in the local government market uniquely qualifies us to provide your organization with a complete solution starting with fit analysis consulting and leading you to post-implementation reviews and end-user training. Our certified project management and implementation teams will meet your needs and help you move forward with your goals of application integration and better customer service. Tempest clients range in size from smaller municipalities, such as the City of Lynden, Washington (with a population of approximately 12,000), to large cities, such as the City of Vancouver, British Columbia (with a population in excess of 600,000 residents).

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Vadim Software is a Canadian based company that develops municipal and financial software solutions for small to medium sized municipalities, local governments and utility companies.

Why choose Vadim’s iCity software suite?

**Comprehensive.** We offer over 20 financial, municipal, asset and utility management software modules.

**Integrated.** iCity’s integrated modules allow users to enter information once, thereby reducing entry errors. We also have the ability to link third party software.

**Clients.** Vadim’s products are in use by over 250 local governments across Canada and the US, including 77 in BC. In fact, our very first client is still with us!

**Support.** In addition to your first 6 months of free support, we offer 12 hours of daily support, 24 hour emergency services, toll-free support numbers and an online Community Portal.

**Experience.** Founded in 1975, we have been dedicated to this market for over 37 years... and counting.

**Focus.** Our software has been developed solely for small to medium sized municipalities, local governments and utility companies.

**Customizable.** The software system can be customized to fit your organization’s specific requirements. Additionally, the product suite easily expands as your needs grow.

Vadim Software continually develops modules to meet the ever-evolving needs of our clients, providing technologically advanced and process-oriented solutions. With legislative and municipal updates included as part of our standard support, clients stay current while enjoying a lower overall cost of ownership.

In addition to the iCity product suite, Vadim owns another software solution. Made up of 8 financial and municipal modules, the WinFin suite is Vadim’s cost effective choice for smaller municipalities in Alberta and Saskatchewan.

To learn more about Vadim Software, our suite of products & services and upcoming tradeshows we will be attending, visit us at www.vadimsoftware.com.

Find out how our software solutions can benefit your organization. Contact solutions@vadimsoftware.com or toll-free 866.763.7654 ext 202.

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Tire Stewardship BC is a not-for-profit society formed to manage BC’s tire recycling program. The program collects an Advance Disposal Fee, or eco fee, on the sale of every new tire. The fees are used to pay for transporting and recycling BC generated scrap tires ensuring that the tires are disposed of in environmentally responsible ways instead of ending up in our landfills.

The majority of tires collected under TSBC’s recycling programs are recycled into consumer and industrial products, providing employment and economic benefits right here at home. In addition, recycled rubber products provide numerous environmental benefits, may be eligible for credits under the LEED green building program, and when used in BC, offer a reduced carbon footprint due to shorter transportation distances.

By keeping tires out of our local landfills, recycled tires are finding their way back into communities in BC in many innovative and useful ways.

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Email: john@wishboneltd.com

At Wishbone Industries we understand that quality, durability and long-term value are the most important factors to consider when selecting site furnishings. Unlike traditional wood furnishings, our replast and aluminum products are built to last and proven to be low maintenance as they will not rot, fade, splinter or warp over time; thus yielding a greater long-term value.

Wishbone is the industry leader in the production and distribution of quality municipal grade recycled site furnishings. Every piece of our benches, receptacles and picnic tables is sustainably constructed by transforming household waste such as milk jugs and pop cans into functional, long lasting site furnishings.

Wishbone’s commitment to being responsive and flexible to our customers’ needs is as important to us as the quality of our product. We understand that our customers’ requirements vary, and employ a consultative approach to each engagement we enter. We value our customer’s input, and solicit feedback on a regular basis to ensure we provide the best service, quality and product. This is reflected in the customized solutions we create for clients and new products we design. Quality products and exceptional customer service ensures that we are the preferred vendor of municipalities and parks boards throughout the Pacific Northwest.

Our site furnishings are found in communities throughout British Columbia, chances are, you have already tested out a Wishbone bench - we hope you liked it.
Corix Group of Companies
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CORIX helps communities build and manage infrastructure for water, wastewater and sustainable energy. Our services range from providing products for water and wastewater distribution systems to turnkey multi-utility systems management. CORIX also provides field measurement services for electric, gas or water utilities. With over 65 years of experience, CORIX brings unmatched expertise and stability to our partners and clients, and provides the most appropriate, cost effective, long-term utility infrastructure solutions.

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Jack Touhey, VP Public & Government Affairs
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